

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name: Mitch Trachtenberg

AAA Contact Phone: 707-442-3763

AAA Contact Email: mtrachtenberg@a1aa.org

Provider Name: Legal Services of Northern California

County(ies): Humboldt, Del Norte

Provider Contact Name: Cynthia Gehman

Provider Contact Phone: 707-407-4134

Provider Contact Email: cgehman@lsnc.net

Total Unduplicated Client Count for Quarter: 92

Total Cases Closed in Quarter: 97

Total Units of Service for Quarter (Unit=1 Hour): 404

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	18
65-74:	42
75-84:	19
85+:	13
Client Declined to Provide Information:	0
Total:	92

CLIENT GENDER

Male:	35
Female:	57
Client Declined to Provide Information:	0
Total:	92

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	41
Homebound:	0
Lives Alone:	51
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	49
Greatest Economic Need (Minority):	1
Greatest Economic Need (Non-Minority):	32
Greatest Economic Need (Minority Status Unknown):	2

CLIENT ETHNICITY

Hispanic/Latino:	2
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CLIENT RACE

Two or More Races:	0
Caucasian:	78
African American:	0
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	8
Total:	92

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Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name: Mitch Trachtenberg

AAA Contact Phone: 707-442-3763

AAA Contact Email: mtrachtenberg@a1aa.org

Provider Name: Legal Services of Northern California

County(ies): Humboldt, Del Norte

Provider Contact Name: Cynthia Gehman

Provider Contact Phone: 707-407-4134

Provider Contact Email: cgehman@lsnc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

6

4

1

0

A2. Contracts/Warranties:

0

1

0

0

A3. Other Consumer/Finance:

4

2

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

5

0

0

0

C2. Conservatorship:

2

5

0

0

C3. Other Family:

1

3

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

4

4

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

17

7

7

2

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

1

0

E3. Other Housing:

2

2

0

0

INCOME MAINTENANCE

F1. Social Security:

1

1

0

0

F2. Supplemental Security Income (SSI):

2

1

0

0

F3. Pensions/Retiree Benefits:

0

0

0

F4. Other Income Maintenance:

1

1

2

0

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Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name: Mitch Trachtenberg

AAA Contact Phone: 707-442-3763

AAA Contact Email: mtrachtenberg@a1aa.org

Provider Name: Legal Services of Northern California

County(ies): Humboldt, Del Norte

Provider Contact Name: Cynthia Gehman

Provider Contact Phone: 707-407-4134

Provider Contact Email: cgehman@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	35	41	0	0
H2. Advance Health Care Directives (AHCD):	16	12	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 97

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
84	11	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 395

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/7/2015	HSRC	ELC	Seniors	4	2
7/14/15	LSNC	Family clinic	Seniors	1	0.5
7/21/15	LSNC	Civil	Seniors	3	1.5
7/28/15	LSNC	Bankruptcy	Seniors	1	0.5
8/4/15	HSRC	ELC	Seniors	3	1.5
8/11/15	LSNC	Family	Seniors	1	0.5
9/1/15	HSRC	ELC	Seniors	3	1.5
9/15/15	LSNC	Civil	Seniors	2	1

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name: **Mitch Trachtenberg**

AAA Contact Phone: **707-442-3763**

AAA Contact Email: **mtrachtenberg@a1aa.org**

Provider Name: Legal Services of Northern California

County(ies): Humboldt, Del Norte

Provider Contact Name: **Cynthia Gehman**

Provider Contact Phone: **707-407-4134**

Provider Contact Email: **cgehman@lsnc.net**

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Tabitha Ledford

AAA Contact Phone: 530-842-1687

AAA Contact Email: tabitha@psa2.org

Provider Name: Legal Services of Northern California

County(ies): Lassen, Modoc, Shasta, Siskiyou, Tri

Provider Contact Name: 530-241-3565 x4079

Provider Contact Phone: Cathy Cobbaert

Provider Contact Email: ccobbaert@lsnc.net

Total Unduplicated Client Count for Quarter: 60

Total Cases Closed in Quarter: 100

Total Units of Service for Quarter (Unit=1 Hour): 395

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 25
65-74: 21
75-84: 13
85+: 1
Client Declined to Provide Information: 0
Total: 60

CLIENT GENDER

Male: 38
Female: 22
Client Declined to Provide Information: 0
Total: 60

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 42
Homebound: 2
Lives Alone: 33
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 4
Limited English: 0
Rural: 55
Greatest Economic Need (Minority): 5
Greatest Economic Need (Non-Minority): 43
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 0

CLIENT RACE

Two or More Races: 0
Caucasian: 52
African American: 1
Native American/Native Alaskan: 3
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 0
Client Declined to Provide Information: 4
Total: 60

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: **Tabitha Ledford**

AAA Contact Phone: **530-842-1687**

AAA Contact Email: **tabitha@psa2.org**

Provider Name: Legal Services of Northern California

County(ies): Lassen, Modoc, Shasta, Siskiyou, Tri

Provider Contact Name: **530-241-3565 x4079**

Provider Contact Phone: **Cathy Cobbaert**

Provider Contact Email: **ccobbaert@lsnc.net**

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	1	1	0	0
A3. Other Consumer/Finance:	1	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	0	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	3	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	33	69	7	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	1	2	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	5	5	0	0
F3. Pensions/Retiree Benefits:		0	0	0
F4. Other Income Maintenance:	4	2	1	

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Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Tabitha Ledford

AAA Contact Phone: 530-842-1687

AAA Contact Email: tabitha@psa2.org

Provider Name: Legal Services of Northern California

County(ies): Lassen, Modoc, Shasta, Siskiyou, Tri

Provider Contact Name: 530-241-3565 x4079

Provider Contact Phone: Cathy Cobbaert

Provider Contact Email: ccobbaert@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	1	1	0
G3. Other Individual Rights:	7	1	3	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 71

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
84	15	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 383

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/10/15	Burney	Burney Good Medicine Health Fair	Seniors	150	8
9/25/15	Redding	One Safe Place Presentation	Abused Seniors	15	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 3

AAA Name: Area 3

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Segal Provider Contact Phone: 530-345-9491

Provider Contact Email: jhaffner@lsnc.net or bsegal@lsnc.net

Total Unduplicated Client Count for Quarter: 159

Total Cases Closed in Quarter: 156

Total Units of Service for Quarter (Unit=1 Hour): 976

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 35
65-74: 72
75-84: 39
85+: 13
Client Declined to Provide Information: 0
Total: 159

CLIENT GENDER

Male: 59
Female: 100
Client Declined to Provide Information: 0
Total: 159

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 95
Homebound: 0
Lives Alone: 90
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 0
Rural: 88
Greatest Economic Need (Minority): 14
Greatest Economic Need (Non-Minority): 94
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 6

CLIENT RACE

Two or More Races: 2
Caucasian: 142
African American: 2
Native American/Native Alaskan: 2
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 1
Korean: 1
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 2
Race Unknown/Some Other Race: 7
Client Declined to Provide Information: 0
Total: 159

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 3

AAA Name: Area 3

AAA Contact Name: **Mary Neumann**

AAA Contact Phone: **530-898-5961**

AAA Contact Email: **mneumann@csuchico.edu**

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Tehama

Provider Contact Name: **Jennifer Haffner or Barbara Segal**

Provider Contact Phone: **530-345-9491**

Provider Contact Email: **jhaffner@lsnc.net or bsegal@lsnc.net**

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	10	9	1	0
A2. Contracts/Warranties:	10	5	0	0
A3. Other Consumer/Finance:	8	7	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	10	8	1	1
D2. Medicare:	2	1	0	0
D3. Other Health/Community Based Care:	0	0	0	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	50	39	8	3
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	15	12	1	0
E3. Other Housing:	0	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	1
F2. Supplemental Security Income (SSI):	5	1	0	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	7	4	2	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 3

AAA Name: Area 3

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Segal Provider Contact Phone: 530-345-9491

Provider Contact Email: jhaffner@lsnc.net or bseg

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	8	5	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	19	13	7	0
H2. Advance Health Care Directives (AHCD):	10	3	7	0
H3. Financial Powers of Attorney:	9	2	7	0
H4. Other Miscellaneous:	0	0	0	1

TOTAL CASES OPENED IN QUARTER: 165

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
113	34	9

TOTAL ESTIMATED CASE WORK HOURS SPENT: 930

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
07/15/15	Tehama Co	Tehama Co. MDT Meeting	Providers	10	3.5
8/6/15	Butte Co.	Butte Co. MDT Meeting	Providers	15	3
8/14/15	Butte Co.	Presentation to Mobilehome Owners	Seniors	30	8
8/18/15	Tehama Co	Tehama Co. MDT Meeting	Providers	12	3.5
9/3/15	Butte co.	Active Aging Expo	Seniors	50	6
9/5/15	Butte Co.	Senior Law Day	Seniors	8	8.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 33

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 3

AAA Name: Area 3

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Tehama

Provider Contact Name: Jennifer Haffner or Barbara Segal

Provider Contact Phone: 530-345-9491

Provider Contact Email: jhaffner@lsnc.net or bsegal

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
9/14/15	Plumas Co	Plumas Co MDT Meeting	Providers	6	4
9/16/15	Tehama Co	Tehama Co MDT Meeting	Providers	10	3.5
9/21/15	Plumas Co	Transit Advisory Council Mtg	Seniors and Providers	15	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 13

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Dave Soto

AAA Contact Phone: 916-486-1876

AAA Contact Email: dsoto@4aaa.com

Provider Name: Legal

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker

Provider Contact Phone: 530-217-4026

Provider Contact Email: hwhitaker@lsnc.net

Total Unduplicated Client Count for Quarter: 123

Total Cases Closed in Quarter: 124

Total Units of Service for Quarter (Unit=1 Hour): 510

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 31
65-74: 57
75-84: 25
85+: 10
Client Declined to Provide Information: 0
Total: 123

CLIENT GENDER

Male: 51
Female: 72
Client Declined to Provide Information: 0
Total: 123

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 80
Homebound: 22
Lives Alone: 79
Institutionalized: 10
Suspected Victim of Elder Abuse/Exploitation: 5
Limited English: 0
Rural: 80
Greatest Economic Need (Minority): 3
Greatest Economic Need (Non-Minority): 39
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 5

CLIENT RACE

Two or More Races: 2
Caucasian: 111
African American: 3
Native American/Native Alaskan: 3
Asian/Pacific Islander
Asian Indian: 1
Cambodian: 0
Chinese: 0
Filipino: 1
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 2
Client Declined to Provide Information: 0
Total: 123

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Dave Soto

AAA Contact Phone: 916-486-1876

AAA Contact Email: dsoto@4aaa.com

Provider Name: Legal

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker

Provider Contact Phone: 530-217-4026

Provider Contact Email: hwhitaker@lsnc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

6

7

0

0

A2. Contracts/Warranties:

10

11

0

0

A3. Other Consumer/Finance:

2

2

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

1

1

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

4

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

1

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

1

1

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

31

29

0

1

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

12

11

0

0

E3. Other Housing:

14

15

0

0

INCOME MAINTENANCE

F1. Social Security:

6

4

0

1

F2. Supplemental Security Income (SSI):

4

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

3

3

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Dave Soto

AAA Contact Phone: 916-486-1876

AAA Contact Email: dsoto@4aaa.com

Provider Name: Legal

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker

Provider Contact Phone: 530-217-4026

Provider Contact Email: hwhitaker@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="8"/>	<input type="text" value="8"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="17"/>	<input type="text" value="18"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="6"/>	<input type="text" value="6"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="122"/>	<input type="text" value="0"/>	<input type="text" value="2"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<input type="text" value="7/2015"/>		Planning, prep for presentations; travel to/from presentations	Older Adults and providers	<input type="text" value="35"/>	<input type="text" value="5"/>
<input type="text" value="07/2015"/>		Planning Presentations Sierra County	Older Adults	<input type="text" value="10"/>	<input type="text" value="1"/>
<input type="text" value="7/9/15"/>	Santucci Justice Center Roseville	Presentation Placer County LSNC Services for Older Adults and Caregivers	Older Adults	<input type="text" value="20"/>	<input type="text" value="2"/>
<input type="text" value="7/13/15"/>	Truckee	Presentation Nevada County LSNC Services for Older Adults and Veterans	Seniors & Veterans	<input type="text" value="10"/>	<input type="text" value="4"/>
<input type="text" value="7/14/15"/>	Auburn VOA Apartments	Presentation Placer LSNC Services for Older Adults and Caregivers	Low Income Older Adults	<input type="text" value="12"/>	<input type="text" value="2"/>
<input type="text" value="7/2015"/>	Auburn	Coordinate changes to Placer Senior Legal outreach clinics w/Auburn Sr. Center Staff	Rural Older Adults	<input type="text" value="100"/>	<input type="text" value="1"/>

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Dave Soto

AAA Contact Phone: 916-486-1876

AAA Contact Email: dsoto@4aaa.com

Provider Name: Legal

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker

Provider Contact Phone: 530-217-4026

Provider Contact Email: hwhitaker@lsnc.net

8/2015	Mother Lode Regional Office,	Planning, prep for presentations	Older Adults	10	1
8/27/15	Maidu Community Center, Roseville	Presentation Placer County, Panel member: LSNC Services for Older Adults, Elder Financial Protection Agency	Seniors Placer County	26	6
9/3/15	Santucci Justice Center, Roseville	Community/Agency Multidisciplinary Elder Team	Providers of services to Seniors and disabled persons	15	3
9/15/	Placer county Community Resources, Auburn	Placer County Forum on the Needs of Older/Disabled Pop	General Public and providers of services to Seniors and Disabled	75	3
9/16/15	Placer County Fairgrounds	Placer County Veterans' Stand Down	Older and Disabled Veterans	25	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 33

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jan Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter, Yuba

Provider Contact Name: Susan Townsend

Provider Contact Phone: 530-742-8289

Provider Contact Email:

Total Unduplicated Client Count for Quarter: 56

Total Cases Closed in Quarter: 38

Total Units of Service for Quarter (Unit=1 Hour): 519

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 10
65-74: 25
75-84: 16
85+: 5
Client Declined to Provide Information: 0
Total: 56

CLIENT GENDER

Male: 20
Female: 36
Client Declined to Provide Information: 0
Total: 56

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 10
Homebound: 0
Lives Alone: 29
Institutionalized: 1
Suspected Victim of Elder Abuse/Exploitation: 3
Limited English: 5
Rural: 20
Greatest Economic Need (Minority): 3
Greatest Economic Need (Non-Minority): 21
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 5

CLIENT RACE

Two or More Races: 0
Caucasian: 51
African American: 3
Native American/Native Alaskan: 1
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 1
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 0
Client Declined to Provide Information: 0
Total: 56

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jan Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter, Yuba

Provider Contact Name: Susan Townsend

Provider Contact Phone: 530-742-8289

Provider Contact Email:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	1	0	0
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	2	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	0	3	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	10	1	4	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	21	2	6	1
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jan Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter, Yuba

Provider Contact Name: Susan Townsend

Provider Contact Phone: 530-742-8289

Provider Contact Email:

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	1	0	0
G3. Other Individual Rights:	4	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	8	1	3	0
H2. Advance Health Care Directives (AHCD):	7	0	5	0
H3. Financial Powers of Attorney:	0	0	5	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 64

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
10	26	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 507

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/6/15	Daughters of Leisure	Elder abuse/financial	Seniors	105	2
8/11/15	Yuba City Senior Center	YSLC services	Seniors	7	2
9/9/15	Prestige RCFE	Powers of Attorney	Seniors	4	2
9/21/15	Daughters of Leisure	Open questions	Seniors	92	1
9/29/15	Loma Rica Church	YSLC	Seniors	21	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@lsnc.net

Total Unduplicated Client Count for Quarter: 112

Total Cases Closed in Quarter: 163

Total Units of Service for Quarter (Unit=1 Hour): 263

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 32

65-74: 52

75-84: 17

85+: 11

Client Declined to Provide Information: 0

Total: 112

CLIENT GENDER

Male: 49

Female: 63

Client Declined to Provide Information:

Total: 112

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 69

Homebound: 4

Lives Alone: 64

Institutionalized: 3

Suspected Victim of Elder Abuse/Exploitation: 4

Limited English: 9

Rural: 30

Greatest Economic Need (Minority): 38

Greatest Economic Need (Non-Minority): 45

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 24

CLIENT RACE

Two or More Races: 0

Caucasian: 66

African American: 9

Native American/Native Alaskan: 2

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 5

Filipino: 3

Japanese: 1

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 25

Client Declined to Provide Information: 1

Total: 112

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@lsnc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

21

17

10

1

A2. Contracts/Warranties:

10

10

6

0

A3. Other Consumer/Finance:

4

3

2

0

EMPLOYMENT

B1. Discrimination:

1

0

0

B2. Other Employment:

3

1

3

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

2

4

0

C2. Conservatorship:

2

2

1

0

C3. Other Family:

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

2

2

1

0

D2. Medicare:

1

0

0

D3. Other Health/Community Based Care:

2

2

1

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

35

29

11

7

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

1

0

1

0

E3. Other Housing:

6

6

0

0

INCOME MAINTENANCE

F1. Social Security:

3

3

0

0

F2. Supplemental Security Income (SSI):

2

0

2

0

F3. Pensions/Retiree Benefits:

1

0

0

0

F4. Other Income Maintenance:

2

1

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	5	0
G2. Elder Abuse/Neglect/Exploitation:	2	3	0	0
G3. Other Individual Rights:	3	1	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	17	8	7	0
H2. Advance Health Care Directives (AHCD):	2	2	5	0
H3. Financial Powers of Attorney:	8	1	2	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 129

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
96	59	8

TOTAL ESTIMATED CASE WORK HOURS SPENT: 250

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
9/18/15	RISE-Esparto	Community group meeting on services	Community service providers	30	2.5
9/28/15	Woodland	Collaboration to subcommittee presentation to service providers regarding senior legal services	Community service providers	55	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 4

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/6/15	Knights Landing	Debt Collection	Older Adults	4	3.5
8/5/15	Winters	CalFresh Benefits	Older Adults	3	2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@lsnc.net

9/3/15	RISE-Esparto	Accessing the new courthouse & courthouse services	Older Adults	20	3
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 9

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone:

Provider Contact Email:

Total Unduplicated Client Count for Quarter: 440

Total Cases Closed in Quarter: 0

Total Units of Service for Quarter (Unit=1 Hour): 0

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	131
65-74:	186
75-84:	96
85+:	27
Client Declined to Provide Information:	0
Total:	440

CLIENT GENDER

Male:	139
Female:	301
Client Declined to Provide Information:	0
Total:	440

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	244
Homebound:	3
Lives Alone:	255
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	25
Rural:	1
Greatest Economic Need (Minority):	66
Greatest Economic Need (Non-Minority):	246
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	48
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CLIENT RACE

Two or More Races:	0
Caucasian:	246
African American:	97
Native American/Native Alaskan:	9
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	1
Filipino:	4
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	75
Client Declined to Provide Information:	3
Total:	440

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone:

Provider Contact Email:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

0

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

0

0

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone:

Provider Contact Email:

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 5

AAA Name: *Marin County Division of Aging and Adult Services*

AAA Contact Name: *Ana Bagtas*

AAA Contact Phone: *415-473-6947*

AAA Contact Email: *abagtas@marincounty.org*

Provider Name: *Legal Aid of the North Bay*

County(ies): *Marin County*

Provider Contact Name: *Maura Prendiville*

Provider Contact Phone: *415-492-0230 x 303*

Provider Contact Email: *mrendiville@legalaidsanmari*

Total Unduplicated Client Count for Quarter: 99

Total Cases Closed in Quarter: 76

Total Units of Service for Quarter (Unit=1 Hour): 0

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	24
65-74:	57
75-84:	14
85+:	4
Client Declined to Provide Information:	0
Total:	99

CLIENT GENDER

Male:	29
Female:	70
Client Declined to Provide Information:	0
Total:	99

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	45
Homebound:	1
Lives Alone:	61
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	8
Rural:	1
Greatest Economic Need (Minority):	18
Greatest Economic Need (Non-Minority):	35
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	8
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CLIENT RACE

Two or More Races:	0
Caucasian:	79
African American:	6
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	2
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	8
Client Declined to Provide Information:	0
Total:	99

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas

AAA Contact Phone: 415-473-6947

AAA Contact Email: abagtas@marincounty.org

Provider Name: Legal Aid of the North Bay

County(ies): Marin County

Provider Contact Name: Maura Prendiville

Provider Contact Phone: 415-492-0230 x 303

Provider Contact Email: mrendiville@legalaidsanmari

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

5

5

0

0

A2. Contracts/Warranties:

6

4

0

0

A3. Other Consumer/Finance:

4

3

1

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

1

1

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

1

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

5

5

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

1

1

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

37

14

7

7

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

1

1

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

1

1

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

4

4

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas

AAA Contact Phone: 415-473-6947

AAA Contact Email: abagtas@marincounty.org

Provider Name: Legal Aid of the North Bay

County(ies): Marin County

Provider Contact Name: Maura Prendiville

Provider Contact Phone: 415-492-0230 x 303

Provider Contact Email: mrendiville@legalaidsanmari

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	7	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	24	17	0	1
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 99

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
60	8	8

TOTAL ESTIMATED CASE WORK HOURS SPENT: 0

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6784

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard M. Levy

Provider Contact Phone: 415-538-3333

Provider Contact Email: hlevy@laesf.org

Total Unduplicated Client Count for Quarter: 227

Total Cases Closed in Quarter: 138

Total Units of Service for Quarter (Unit=1 Hour): 2603

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	32
65-74:	125
75-84:	53
85+:	17
Client Declined to Provide Information:	0
Total:	227

CLIENT GENDER

Male:	93
Female:	134
Client Declined to Provide Information:	0
Total:	227

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	104
Homebound:	13
Lives Alone:	107
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	16
Limited English:	76
Rural:	0
Greatest Economic Need (Minority):	68
Greatest Economic Need (Non-Minority):	65
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	32
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CLIENT RACE

Two or More Races:	0
Caucasian:	121
African American:	24
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	39
Filipino:	9
Japanese:	0
Korean:	2
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	32
Client Declined to Provide Information:	
Total:	227

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6784

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard M. Levy

Provider Contact Phone: 415-538-3333

Provider Contact Email: hlevy@laesf.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	12	4	0	2
A2. Contracts/Warranties:	1	0	0	0
A3. Other Consumer/Finance:	5	3	0	1
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	3	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	2	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	105	41	2	14
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	4	3	0	0
E3. Other Housing:	31	18	0	0
INCOME MAINTENANCE				
F1. Social Security:	13	5	0	0
F2. Supplemental Security Income (SSI):	13	18	0	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6784

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard M. Levy

Provider Contact Phone: 415-538-3333

Provider Contact Email: hlevy@laesf.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	15	10	0	0
G3. Other Individual Rights:	1	5	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	9	0	0	4
H2. Advance Health Care Directives (AHCD):	1		0	0
H3. Financial Powers of Attorney:	1	1	0	0
H4. Other Miscellaneous:	11	2	0	0

TOTAL CASES OPENED IN QUARTER: 227

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
115	2	21

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2603

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: (415) 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): San Francisco

Provider Contact Name: Carlos Osorio, JD, LLM & Genevi

Provider Contact Phone: (415) 553-3408

Provider Contact Email: cosorio@lrcl.org

Total Unduplicated Client Count for Quarter: 34

Total Cases Closed in Quarter: 17

Total Units of Service for Quarter (Unit=1 Hour): 518

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 6
65-74: 16
75-84: 8
85+: 4
Client Declined to Provide Information: 0
Total: 34

CLIENT GENDER

Male: 9
Female: 25
Client Declined to Provide Information: 0
Total: 34

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 0
Homebound: 0
Lives Alone: 21
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 34
Rural: 0
Greatest Economic Need (Minority): 34
Greatest Economic Need (Non-Minority): 0
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 34

CLIENT RACE

Two or More Races: 0
Caucasian: 0
African American: 0
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 34
Client Declined to Provide Information: 0
Total: 34

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: (415) 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): San Francisco

Provider Contact Name: Carlos Osorio, JD, LLM & Genevi

Provider Contact Phone: (415) 553-3408

Provider Contact Email: cosorio@lrcl.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	1
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	1	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	10	3	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	6	4	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: (415) 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): San Francisco

Provider Contact Name: Carlos Osorio, JD, LLM & Genevi

Provider Contact Phone: (415) 553-3408

Provider Contact Email: cosorio@lrcl.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	9	1	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	8	7	0	0

TOTAL CASES OPENED IN QUARTER: 34

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
15	1	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 510

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
07/14/15	LRCL	La Raza Centro Legal Senior Clinic	Elder	6	2
7/28/15	LRCL	La Raza Centro Legal Senior Clinic	Elder	4	2
8/11/15	LRCL	La Raza Centro Legal Senior Clinic	Elder	4	2
08/18/15	LRCL	La Raza Centro Legal Senior Clinic	Elder	2	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
9/28/15	Western Addition Senior Center	Public Benefits and Housing Issues	Elders	43	8

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: **Michael Zaugg**

AAA Contact Phone: **(415) 355-6790**

AAA Contact Email: **michael.zaugg@sfgov.org**

Provider Name: La Raza Centro Legal, Inc.

County(ies): San Francisco

Provider Contact Name: **Carlos Osorio, JD, LLM & Genevi**

Provider Contact Phone: **(415) 553-3408**

Provider Contact Email: **cosorio@lrcl.org**

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

8

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: Michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreache

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: 415-567-6255

Provider Contact Email: eleong@apilegaloutreach.

Total Unduplicated Client Count for Quarter: 137

Total Cases Closed in Quarter: 70

Total Units of Service for Quarter (Unit=1 Hour): 675

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	52
65-74:	32
75-84:	43
85+:	10
Client Declined to Provide Information:	0
Total:	137

CLIENT GENDER

Male:	45
Female:	92
Client Declined to Provide Information:	0
Total:	137

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	71
Homebound:	0
Lives Alone:	0
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	24
Limited English:	95
Rural:	
Greatest Economic Need (Minority):	92
Greatest Economic Need (Non-Minority):	45
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	7
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CLIENT RACE

Two or More Races:	0
Caucasian:	10
African American:	5
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	40
Filipino:	22
Japanese:	24
Korean:	1
Laotian:	5
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	30
Client Declined to Provide Information:	0
Total:	137

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: Michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreache

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: 415-567-6255

Provider Contact Email: eleong@apilegaloutreach.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	8	4	0	1
C2. Conservatorship:	6	1	0	0
C3. Other Family:	2	0	0	1
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	16	1	0	8
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	7	2	0	2
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	7	2	0	2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: Michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreache

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: 415-567-6255

Provider Contact Email: eleong@apilegaloutreach.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	30	3	0	11
G2. Elder Abuse/Neglect/Exploitation:	24	7	0	7
G3. Other Individual Rights:	9	4	0	3

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	14	0	0	2
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	6	0	0	2
H4. Other Miscellaneous:	7	5	0	1

TOTAL CASES OPENED IN QUARTER: 137

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
30	0	40

TOTAL ESTIMATED CASE WORK HOURS SPENT: 645

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
8/17/15	LGBT Center	Housing Issues Legal Presentation	SF Elderly	10	3
9/14/15	LGBT Center	Advance Directive/Power of Attorney	SF Elderly	10	3
9/15/15	APILO	Aging Population and Elder Abuse	Law Students	7	4
10/08/15	Salvation Army	APILO Legal Advocacy Services for Elderly Abuse Prevention and Housing Rights Project	Salvation Army Community Advocates & Case Managers	8	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/15/15	APILO East Bay	Legal Clinic	API Clients	8	3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: Michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreache

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: 415-567-6255

Provider Contact Email: eleong@apilegaloutreach.

7/22/15	100 McAllister, SF	Legal Clinic	API Clients	11	3
8/19/15	APILO East Bay	Legal Clinic	API Clients	15	3
8/26/15	100 McAllister, SF	Legal Clinic	API Clients	13	3
9/16/15	APILO East Bay	Legal Clinic	API Clients	15	3
9/23/15	100 McAllister, SF	Legal Clinic	API Clients	13	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 18

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian American Advancing Justice - Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce

Provider Contact Phone: 415-896-1701

Provider Contact Email: irmaa@advancingjustice-

Total Unduplicated Client Count for Quarter: 52

Total Cases Closed in Quarter: 50

Total Units of Service for Quarter (Unit=1 Hour): 340

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 18
65-74: 20
75-84: 8
85+: 2
Client Declined to Provide Information: 4
Total: 52

CLIENT GENDER

Male: 22
Female: 30
Client Declined to Provide Information: 0
Total: 52

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 18
Homebound: 0
Lives Alone: 0
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 46
Rural: 0
Greatest Economic Need (Minority): 33
Greatest Economic Need (Non-Minority): 2
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 0

CLIENT RACE

Two or More Races: 0
Caucasian: 2
African American: 0
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 42
Filipino: 2
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 3
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 3
Race Unknown/Some Other Race: 0
Client Declined to Provide Information: 0
Total: 52

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian American Advancing Justice - Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce

Provider Contact Phone: 415-896-1701

Provider Contact Email: irmaa@advancingjustice-

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	5	4	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	30	24	3	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	1	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian American Advancing Justice - Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce

Provider Contact Phone: 415-896-1701

Provider Contact Email: irmaa@advancingjustice-

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	14	12	2	1
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 52

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
42	5	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 328

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/15/15	Willy Wo Woo Playground, SF	CTA Meeting-KYR Training OMI evictions and new legislation of buyout agreements	Senior Members	200	3
7/29/15	170 Otis St., SF	JAPI Partnership Training	Senior Providers in API	10	3
7/30/15	49 Ocean Ave., SF	Excelsior Family Connections	SF Residents	12	3
8/21/15	Willy Wo Woo Playground SF	Housing Forum	SF Chinatown Residents	55	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 7

AAA Name: *Aging and Adult Services Bureau-County Employment and Human Services Department*

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: *Contra Costa Senior Legal Services*

County(ies): *Contra Costa*

Provider Contact Name: *Verna Haas*

Provider Contact Phone: *925-609-7900*

Provider Contact Email: *verna.haas@ccsls.org*

Total Unduplicated Client Count for Quarter: 298

Total Cases Closed in Quarter: 315

Total Units of Service for Quarter (Unit=1 Hour): 1351

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	57
65-74:	125
75-84:	79
85+:	37
Client Declined to Provide Information:	
Total:	298

CLIENT GENDER

Male:	89
Female:	209
Client Declined to Provide Information:	0
Total:	298

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	56
Homebound:	0
Lives Alone:	50
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	7
Rural:	0
Greatest Economic Need (Minority):	28
Greatest Economic Need (Non-Minority):	70
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	30
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CLIENT RACE

Two or More Races:	9
Caucasian:	200
African American:	54
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	13
Filipino:	9
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	9
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	0
Total:	298

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Verna Haas

Provider Contact Phone: 925-609-7900

Provider Contact Email: verna.haas@ccsls.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

8

9

0

1

A2. Contracts/Warranties:

16

13

4

0

A3. Other Consumer/Finance:

16

15

1

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

4

4

0

0

C3. Other Family:

8

7

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

2

2

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

55

44

19

3

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

1

1

0

0

E3. Other Housing:

21

19

1

0

INCOME MAINTENANCE

F1. Social Security:

4

4

1

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

2

2

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Verna Haas

Provider Contact Phone: 925-609-7900

Provider Contact Email: verna.haas@ccsls.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	14	13	7	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	68	60	12	0
H2. Advance Health Care Directives (AHCD):	47	4	42	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	32	25	2	0

TOTAL CASES OPENED IN QUARTER: 298

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
222	89	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1340

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
09/25/15	Pleasant Hill	Resource Fair	Seniors	20	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 2

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
07/09/15	San Ramon	Incapacity Planning	Seniors	25	3
08/05/15	Martinez	Incapacity Planning	Seniors	15	3
09/16/15	Brentwood	Incapacity Planning	Seniors	25	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: **Verna Haas**

Provider Contact Phone: **925-609-7900**

Provider Contact Email: **verna.haas@ccsls.org**

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 9

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler

AAA Contact Phone: 650-573-3415

AAA Contact Email: lbresler@smcgov.org

Provider Name: Legal Aid Society of San Mateo

County(ies): San Mateo

Provider Contact Name: M. Stacey Sawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshwver@legalaidsmc.or

Total Unduplicated Client Count for Quarter: 269

Total Cases Closed in Quarter: 158

Total Units of Service for Quarter (Unit=1 Hour): 1131

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	73
65-74:	110
75-84:	63
85+:	23
Client Declined to Provide Information:	
Total:	269

CLIENT GENDER

Male:	107
Female:	162
Client Declined to Provide Information:	0
Total:	269

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	109
Homebound:	2
Lives Alone:	117
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	16
Limited English:	48
Rural:	15
Greatest Economic Need (Minority):	59
Greatest Economic Need (Non-Minority):	83
Greatest Economic Need (Minority Status Unknown):	4

CLIENT ETHNICITY

Hispanic/Latino:	62
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CLIENT RACE

Two or More Races:	9
Caucasian:	161
African American:	14
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	5
Filipino:	30
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	16
Race Unknown/Some Other Race:	18
Client Declined to Provide Information:	9
Total:	269

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler

AAA Contact Phone: 650-573-3415

AAA Contact Email: lbresler@smcgov.org

Provider Name: Legal Aid Society of San Mateo

County(ies): San Mateo

Provider Contact Name: M. Stacey Sawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshwver@legalaidsmc.or

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	12	7	3	0
A2. Contracts/Warranties:	3	0	1	0
A3. Other Consumer/Finance:	2	2	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	42	18	19	3
D2. Medicare:	4	0	3	0
D3. Other Health/Community Based Care:	6	2	3	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	57	39	6	4
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	1
E3. Other Housing:	2	0	2	0
INCOME MAINTENANCE				
F1. Social Security:	6	2	2	2
F2. Supplemental Security Income (SSI):	15	5	10	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	1	4	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler

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Provider Name: Legal Aid Society of San Mateo

County(ies): San Mateo

Provider Contact Name: M. Stacey Sawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshwver@legalaidsmc.or

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	9	0	2	1
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	3	1	1	0
H2. Advance Health Care Directives (AHCD):	12	0	12	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	1	0	0

TOTAL CASES OPENED IN QUARTER: 183

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
78	68	12

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1094

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
9/18/15	Health Plan of San Mateo	Cal MediConnect Advisory Committee Meeting		0	2.5
9/11/15		HISS Summit		0	6.5
9/9/15		CCI Ombudsman Call		0	1
9/8/15	A&AS	Network Providers Meeting		0	1.5
8/26/15		CCI Ombudsman Call		0	1
8/5/15		CCI Ombudsman Call		0	1
7/29/15		CCI Ombudsman Call		0	1
7/22/15		CCI Ombudsman Call		0	1
7/17/15	Health Plan of San Mateo	Cal MediConnect Advisory Committee Meeting		0	2.5
7/15/15		CCI Ombudsman Call		0	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: **Lorelei Bresler**

AAA Contact Phone: **650-573-3415**

AAA Contact Email: **lbresler@smcgov.org**

Provider Name: Legal Aid Society of San Mateo

County(ies): San Mateo

Provider Contact Name: **M. Stacey Sawver**

Provider Contact Phone: **650-517-8917**

Provider Contact Email: **mshwver@legalaidsmc.or**

7/8/15	CCI Ombudsman Call	0	1
7/7/15	AAPC Meeting	0	2.5
7/15/15	CCI Ombudsman Call	0	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 13

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 24

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
9/23/15	Rotary Plaza, South San Francisco	Medi-Cal, Medicare, Cal MediConnect	Seniors	25	3
8/12/15	Peninsula Jewish Community Center, Foster City	Scams and Elder Abuse	Seniors	30	3
7/23/15	Lesley Terrace, Belmont	Advance Health Care Directive Clinic	Seniors and Caregivers	16	6.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 13

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno

AAA Contact Phone: 510-577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510-832-3040

Provider Contact Email: Lmerlander@lashicap.org

Total Unduplicated Client Count for Quarter: 386

Total Cases Closed in Quarter: 92

Total Units of Service for Quarter (Unit=1 Hour): 2396

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	55
65-74:	163
75-84:	111
85+:	56
Client Declined to Provide Information:	1
Total:	386

CLIENT GENDER

Male:	134
Female:	252
Client Declined to Provide Information:	0
Total:	386

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	180
Homebound:	2
Lives Alone:	13
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	93
Limited English:	62
Rural:	153
Greatest Economic Need (Minority):	153
Greatest Economic Need (Non-Minority):	55
Greatest Economic Need (Minority Status Unknown):	1

CLIENT ETHNICITY

Hispanic/Latino:	36
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CLIENT RACE

Two or More Races:	0
Caucasian:	152
African American:	81
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	15
Cambodian:	0
Chinese:	48
Filipino:	11
Japanese:	2
Korean:	4
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	12
Race Unknown/Some Other Race:	58
Client Declined to Provide Information:	1
Total:	386

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: **Belinda Llaguno**

AAA Contact Phone: **510-577-3533**

AAA Contact Email: **bllaguno@acgov.org**

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: **Lenora Merlander/James Treggia**

Provider Contact Phone: **510-832-3040**

Provider Contact Email: **Lmerlander@lashicap.org**

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	2	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	39	2	6	3
C3. Other Family:	1	0	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	46	4	21	7
D2. Medicare:	55	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	1	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	18	2	1	0
F2. Supplemental Security Income (SSI):	89	4	4	3
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	0	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno

AAA Contact Phone: 510-577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510-832-3040

Provider Contact Email: Lmerlander@lashicap.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	24	1	4	2
G2. Elder Abuse/Neglect/Exploitation:	87	2	6	5
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	5	3	3	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	6	0	0	0
H4. Other Miscellaneous:	7	2	2	0

TOTAL CASES OPENED IN QUARTER: 386

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
22	50	20

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2231

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
8/4/15	Lion Creek Crossing Oakland	Health Fair	Seniors and Caregivers	100	3.75
8/26/15	Mastick Senior Center	Senior Fair	Seniors and Providers	40	5.25
9/17/15	Oakland Zoo, Oakland	Health Fair	Seniors and Caregivers	500	10.5
9/19/15	Beth Missionary Baptist Church, Oakland	Health Fair	Seniors	80	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 25

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno

AAA Contact Phone: 510-577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510-832-3040

Provider Contact Email: Lmerlander@lashicap.org

7/8/15	Alta Bates Summit Medical Center, Berkeley	General LAS	Seniors	7	8.5
7/17/15	Dublin Senior Center, Dublin	General LAS	Seniors	2	4.5
7/21/15	ILWU Warehouse Union Local, Oakland	General LAS	Seniors	45	12
7/23/15	Satellite Central Senior Homes, Oakland	General LAS	Seniors	52	6.5
7/24/15	Altenheim Senior Housing, Oakland	General LAS	Seniors	7	3.5
8/1/15	St. Columba Catholic Church, Oakland	General LAS	Seniors and Caregiver	50	3.75
8/5/15	Strawberry Creek Lodge, Berkeley	General LAS	Seniors	14	5
8/20/15	Fuller Lodge, San Leandro	General LAS	Seniors and Caregivers	6	2.75
8/21/15	Fremont Senior Center, Fremont	General LAS	Seniors	125	5
8/28/15	Hillcrest Garden Senior Apt, Livermore	General LAS	Seniors	17	12.3
9/2/15	Glenn Brook Terrace, Oakland	General LAS	Seniors	11	3.5
9/3/15	Linda Glen Apt., Oakland	General LAS	Seniors	4	2.5
9/9/15	Palo Alto Medical Foundation, Frenot	General LAS	Seniors and Caregiver	13	4
9/10/15	Fremont Senior Center, Fremont	General LAS	Seniors	10	4.25
9/12/15	Hope Hospice, Dublin	General LAS	Caregiver of Seniors	11	5.5
9/12/15	Hope Hospice, Dublin	General LAS	Caregiver of Seniors	11	4.25
9/16/15	Bay Area Legal Aid, Oakland	General LAS	Senior Service Provider	4	10.5
9/18/15	Hayward Area Senior Center, Hayward	General LAS	Seniors	15	1.75

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno

AAA Contact Phone: 510-577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510-832-3040

Provider Contact Email: Lmerlander@lashicap.org

9/18/15	Eastmont Mall, Oakland	General LAS	Senior Service Provider	38	1
9/18/15		General LAS	Senior Service Provider	15	4.25
9/22/15		General LAS	Senior Service Provider	12	1.75
9/23/15		General LAS	Senior Service Provider	21	8.5
9/23/15		Citizenship for Seniors	Seniors	20	14.8
9/25/15		Keeping Elders Safe	Senior Service Provider	45	9.6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 24

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 140

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Kristie Le

AAA Contact Phone: 408-350-3271

AAA Contact Email: kle@mhysource

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil

Provider Contact Phone: 408-295-5991

Provider Contact Email: gbacil@sala.org

Total Unduplicated Client Count for Quarter: 0

Total Cases Closed in Quarter: 0

Total Units of Service for Quarter (Unit=1 Hour): 0

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 43

65-74: 149

75-84: 95

85+: 51

Client Declined to Provide Information: 4

Total: 342

CLIENT GENDER

Male: 0

Female: 0

Client Declined to Provide Information: 0

Total: 0

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 0

Homebound: 0

Lives Alone: 0

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 0

Rural: 0

Greatest Economic Need (Minority): 0

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 0

CLIENT RACE

Two or More Races: 0

Caucasian: 0

African American: 0

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 0

Client Declined to Provide Information: 0

Total: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Kristie Le

AAA Contact Phone: 408-350-3271

AAA Contact Email: kle@mhysource

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil

Provider Contact Phone: 408-295-5991

Provider Contact Email: gbacil@sala.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

0

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

0

0

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Kristie Le

AAA Contact Phone: 408-350-3271

AAA Contact Email: kle@mhysource

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil

Provider Contact Phone: 408-295-5991

Provider Contact Email: gbacil@sala.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: (209) 468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Leo Galvan

Provider Contact Phone: (209) 644-2636

Provider Contact Email: lgal@elconcilio.org

Total Unduplicated Client Count for Quarter: 302

Total Cases Closed in Quarter: 389

Total Units of Service for Quarter (Unit=1 Hour): 731

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	45
65-74:	88
75-84:	65
85+:	38
Client Declined to Provide Information:	66
Total:	302

CLIENT GENDER

Male:	124
Female:	178
Client Declined to Provide Information:	0
Total:	302

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	107
Homebound:	0
Lives Alone:	32
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	104
Rural:	0
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	195
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CLIENT RACE

Two or More Races:	0
Caucasian:	278
African American:	11
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	1
Filipino:	5
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	3
Total:	302

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: (209) 468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Leo Galvan

Provider Contact Phone: (209) 644-2636

Provider Contact Email: lgal@elconcilio.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	0	4	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	3	0	3	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	5	0	5	0
C2. Conservatorship:	6	0	6	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	39	0	39	0
D2. Medicare:	5	0	5	0
D3. Other Health/Community Based Care:	8	0	8	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	12	0	12	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	17	0	17	0
E3. Other Housing:	8	0	8	0
INCOME MAINTENANCE				
F1. Social Security:	24	0	24	0
F2. Supplemental Security Income (SSI):	2	0	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	10	0	10	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: (209) 468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Leo Galvan

Provider Contact Phone: (209) 644-2636

Provider Contact Email: lgal@elconcilio.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	0	2	0
G2. Elder Abuse/Neglect/Exploitation:	3	0	3	0
G3. Other Individual Rights:	37	0	37	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	70	0	70	0
H2. Advance Health Care Directives (AHCD):	19	0	19	0
H3. Financial Powers of Attorney:	17	0	17	0
H4. Other Miscellaneous:	97	0	97	0

TOTAL CASES OPENED IN QUARTER: 389

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	389	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 714

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
08/19/2015	El Concilio, 224 S. Sutter St., Stockton	Alzheimer Awareness	Spanish Speaking	20	4
09/18/2015	Blind Center, Flora Street, Stockton	Health and Vision Fair	Seniors, Caregivers, Disabled	30	6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 10

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
08/26/2015	Eskaton Manteca Manor	Wills, POAs, AHCDs, Restricting Order, etc.	Seniors	23	3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: (209) 468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Leo Galvan

Provider Contact Phone: (209) 644-2636

Provider Contact Email: lgal@elconcilio.org

09/29/2015	Estkaton Manteca Manor	Follow-up on Wills, POAs, AHCDs, Restricting Orders, etc.	One on one appointments	6	4
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 7

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209-532-7632

Provider Contact Email: cdriver@ccstockton.org

Total Unduplicated Client Count for Quarter: 68

Total Cases Closed in Quarter: 10

Total Units of Service for Quarter (Unit=1 Hour): 49

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 11
65-74: 29
75-84: 21
85+: 7
Client Declined to Provide Information: 0
Total: 68

CLIENT GENDER

Male: 25
Female: 43
Client Declined to Provide Information: 0
Total: 68

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 3
Homebound: 5
Lives Alone: 29
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 2
Rural: 68
Greatest Economic Need (Minority): 2
Greatest Economic Need (Non-Minority): 15
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 3

CLIENT RACE

Two or More Races: 0
Caucasian: 62
African American: 0
Native American/Native Alaskan: 3
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 3
Client Declined to Provide Information: 0
Total: 68

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209-532-7632

Provider Contact Email: cdriver@ccstockton.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

2

0

0

0

A3. Other Consumer/Finance:

0

1

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

1

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

1

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

1

0

0

0

D2. Medicare:

1

0

0

0

D3. Other Health/Community Based Care:

1

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

5

0

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

4

0

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209-532-7632

Provider Contact Email: cdriver@ccstockton.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="4"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="4"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="10"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 13

AAA Name: *Seniors Council of Santa Cruz and San Benito Counties, Inc.*

AAA Contact Name: **Patty Talbott**

AAA Contact Phone: **831-688-0400**

AAA Contact Email: **Pattyt@seniorscouncil.org**

Provider Name: **Senior Citizens Legal Services**

County(ies): **Santa Cruz, San Benito**

Provider Contact Name: **Creighton Anthony Mendivil**

Provider Contact Phone: **831-426-8824**

Provider Contact Email: **creightonmendivil@senio**

Total Unduplicated Client Count for Quarter: **156**

Total Cases Closed in Quarter: **95**

Total Units of Service for Quarter (Unit=1 Hour): **1469**

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	38
65-74:	63
75-84:	20
85+:	7
Client Declined to Provide Information:	28
Total:	156

CLIENT GENDER

Male:	48
Female:	108
Client Declined to Provide Information:	
Total:	156

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	81
Homebound:	0
Lives Alone:	76
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	12
Limited English:	15
Rural:	0
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	107

CLIENT ETHNICITY

Hispanic/Latino:	22
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CLIENT RACE

Two or More Races:	3
Caucasian:	116
African American:	0
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	32
Total:	156

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 13

AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott

AAA Contact Phone: 831-688-0400

AAA Contact Email: Pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services

County(ies): Santa Cruz, San Benito

Provider Contact Name: Creighton Anthony Mendivil

Provider Contact Phone: 831-426-8824

Provider Contact Email: creightonmendivil@senio

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	3	1	2	0
A2. Contracts/Warranties:	8	4	0	0
A3. Other Consumer/Finance:	8	2	2	0
EMPLOYMENT				
B1. Discrimination:	1	1	0	0
B2. Other Employment:	3	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	12	4	1	1
D2. Medicare:	5	3	0	0
D3. Other Health/Community Based Care:	2	2	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	58	22	5	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	12	4	2	0
INCOME MAINTENANCE				
F1. Social Security:	8	6	1	0
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	4	4	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 13

AAA Name: *Seniors Council of Santa Cruz and San Benito Counties, Inc.*

AAA Contact Name: *Patty Talbott*

AAA Contact Phone: *831-688-0400*

AAA Contact Email: *Pattyt@seniorscouncil.org*

Provider Name: *Senior Citizens Legal Services*

County(ies): *Santa Cruz, San Benito*

Provider Contact Name: *Creighton Anthony Mendivil*

Provider Contact Phone: *831-426-8824*

Provider Contact Email: *creightonmendivil@senio*

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="5"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="2"/>
G3. Other Individual Rights:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="4"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="6"/>	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="11"/>	<input type="text" value="5"/>	<input type="text" value="1"/>	<input type="text" value="2"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="72"/>	<input type="text" value="16"/>	<input type="text" value="7"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff

AAA Contact Phone: 559-600-4405

AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Fresno, Madera

Provider Contact Name: Kim Taing/Valerie Hannenman

Provider Contact Phone: 559-570-1230, 559-570-122

Provider Contact Email: kim@centralcallegal.org,

Total Unduplicated Client Count for Quarter: 150

Total Cases Closed in Quarter: 140

Total Units of Service for Quarter (Unit=1 Hour): 215

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	62
65-74:	63
75-84:	23
85+:	1
Client Declined to Provide Information:	1
Total:	150

CLIENT GENDER

Male:	62
Female:	87
Client Declined to Provide Information:	1
Total:	150

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	60
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	0
Rural:	0
Greatest Economic Need (Minority):	68
Greatest Economic Need (Non-Minority):	79
Greatest Economic Need (Minority Status Unknown):	11

CLIENT ETHNICITY

Hispanic/Latino:	25
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CLIENT RACE

Two or More Races:	6
Caucasian:	68
African American:	18
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	1
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	50
Client Declined to Provide Information:	3
Total:	150

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff

AAA Contact Phone: 559-600-4405

AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Fresno, Madera

Provider Contact Name: Kim Taing/Valerie Hannenman

Provider Contact Phone: 559-570-1230, 559-570-122 Provider Contact Email: kim@centralcallegal.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	5	5	0	0
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	2	2	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	93	91	4	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	6	6	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	5	4	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff

AAA Contact Phone: 559-600-4405

AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Fresno, Madera

Provider Contact Name: Kim Taing/Valerie Hannenman

Provider Contact Phone: 559-570-1230, 559-570-122

Provider Contact Email: kim@centralcallegal.org,

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	4	3	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	40	6	2	0
H2. Advance Health Care Directives (AHCD):	3	2	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	10	10	0	0

TOTAL CASES OPENED IN QUARTER: 176

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
134	6	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 215

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 15

AAA Name: CSET

AAA Contact Name: Marla Philips

AAA Contact Phone: 559-624-8084

AAA Contact Email: mphilip@tularehhsa.org

Provider Name: Central California Legal Services

County(ies): Tulare

Provider Contact Name: Lily Yan

Provider Contact Phone: 559-802-1134

Provider Contact Email:

Total Unduplicated Client Count for Quarter: 77

Total Cases Closed in Quarter: 114

Total Units of Service for Quarter (Unit=1 Hour): 291

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	26
65-74:	33
75-84:	13
85+:	5
Client Declined to Provide Information:	0
Total:	77

CLIENT GENDER

Male:	33
Female:	44
Client Declined to Provide Information:	
Total:	77

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	51
Homebound:	4
Lives Alone:	27
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	9
Rural:	2
Greatest Economic Need (Minority):	26
Greatest Economic Need (Non-Minority):	30
Greatest Economic Need (Minority Status Unknown):	8

CLIENT ETHNICITY

Hispanic/Latino:	21
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CLIENT RACE

Two or More Races:	0
Caucasian:	48
African American:	4
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	1
Chinese:	0
Filipino:	2
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	21
Client Declined to Provide Information:	0
Total:	77

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 15

AAA Name: CSET

AAA Contact Name: Marla Philips

AAA Contact Phone: 559-624-8084

AAA Contact Email: mphillip@tularehhsa.org

Provider Name: Central California Legal Services

County(ies): Tulare

Provider Contact Name: Lily Yan

Provider Contact Phone: 559-802-1134

Provider Contact Email:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	5	3	1	0
A2. Contracts/Warranties:	1	0	1	0
A3. Other Consumer/Finance:	5	4	1	0
EMPLOYMENT				
B1. Discrimination:	0	1	0	0
B2. Other Employment:	2	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	8	6	3	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	3	2	2	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	31	29	2	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	2	0
E3. Other Housing:	3	2	1	0
INCOME MAINTENANCE				
F1. Social Security:	2	4	3	0
F2. Supplemental Security Income (SSI):	1	2	3	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	2	1	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 15

AAA Name: CSET

AAA Contact Name: Marla Philips

AAA Contact Phone: 559-624-8084

AAA Contact Email: mphilip@tularehhsa.org

Provider Name: Central California Legal Services

County(ies): Tulare

Provider Contact Name: Lily Yan

Provider Contact Phone: 559-802-1134

Provider Contact Email:

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="6"/>	<input type="text" value="6"/>	<input type="text" value="6"/>	<input type="text" value="1"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="8"/>	<input type="text" value="4"/>	<input type="text" value="6"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="8"/>	<input type="text" value="2"/>	<input type="text" value="7"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="4"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="70"/>	<input type="text" value="42"/>	<input type="text" value="2"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
<input type="text" value="8/28"/>	<input type="text" value="Lindsey SC"/>	<input type="text" value="Estate/Capacity Planning"/>	<input type="text" value="Tulare Seniors"/>	<input type="text" value="28"/>	<input type="text" value="5"/>
<input type="text" value="9/30"/>	<input type="text" value="Exeter SC"/>			<input type="text" value="5"/>	<input type="text" value="5"/>

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 15

AAA Name: CSET

AAA Contact Name: Marla Phillips

AAA Contact Phone: 559-624-8084

AAA Contact Email: mphilip@tularehhsa.org

Provider Name: Central CA Legal Services Inc.

County(ies): Kings

Provider Contact Name: Lily Yan

Provider Contact Phone: 559-802-1134

Provider Contact Email: lyan@centralcallegal.org

Total Unduplicated Client Count for Quarter: 18

Total Cases Closed in Quarter: 39

Total Units of Service for Quarter (Unit=1 Hour): 72

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 3

65-74: 10

75-84: 4

85+: 1

Client Declined to Provide Information: 0

Total: 18

CLIENT GENDER

Male: 6

Female: 12

Client Declined to Provide Information: 0

Total: 18

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 11

Homebound: 2

Lives Alone: 6

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 0

Rural: 0

Greatest Economic Need (Minority): 9

Greatest Economic Need (Non-Minority): 4

Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 8

CLIENT RACE

Two or More Races: 0

Caucasian: 10

African American: 2

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 1

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 5

Client Declined to Provide Information: 0

Total: 18

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 15

AAA Name: CSET

AAA Contact Name: Marla Phillips

AAA Contact Phone: 559-624-8084

AAA Contact Email: mphillip@tularehhsa.org

Provider Name: Central CA Legal Services Inc.

County(ies): Kings

Provider Contact Name: Lily Yan

Provider Contact Phone: 559-802-1134

Provider Contact Email: lyany@centralcallegal.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

8

7

2

0

A2. Contracts/Warranties:

1

0

0

0

A3. Other Consumer/Finance:

0

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

1

1

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

2

2

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

5

3

1

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

1

0

1

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

1

1

0

0

F2. Supplemental Security Income (SSI):

1

1

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 15

AAA Name: CSET

AAA Contact Name: Marla Phillips

AAA Contact Phone: 559-624-8084

AAA Contact Email: mphilip@tularehhsa.org

Provider Name: Central CA Legal Services Inc.

County(ies): Kings

Provider Contact Name: Lily Yan

Provider Contact Phone: 559-802-1134

Provider Contact Email: lyan@centralcallegal.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	3	6	0
H2. Advance Health Care Directives (AHCD):	0	1	3	0
H3. Financial Powers of Attorney:	0	2	4	0
H4. Other Miscellaneous:	0	0	1	0

TOTAL CASES OPENED IN QUARTER: 23

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
21	18	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 63

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
9/18	burris Park	Seniors Picnic	local seniors	178	9

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 9

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: 760-872-1727

AAA Contact Phone: Marilyn Mann

AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo, Mono

Provider Contact Name: Dorothy Alther

Provider Contact Phone: 760-746-8941

Provider Contact Email: dalther@calindian.org

Total Unduplicated Client Count for Quarter: 0

Total Cases Closed in Quarter: 2

Total Units of Service for Quarter (Unit=1 Hour): 15

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 0

65-74: 0

75-84: 0

85+: 0

Client Declined to Provide Information: 0

Total: 0

CLIENT GENDER

Male: 0

Female: 0

Client Declined to Provide Information: 0

Total: 0

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 0

Homebound: 0

Lives Alone: 0

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 0

Rural: 0

Greatest Economic Need (Minority): 0

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 0

CLIENT RACE

Two or More Races: 0

Caucasian: 0

African American: 0

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 0

Client Declined to Provide Information: 0

Total: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: **760-872-1727**

AAA Contact Phone: **Marilyn Mann**

AAA Contact Email: **mmann@inyocounty.us**

Provider Name: California Indian Legal Services

County(ies): Inyo, Mono

Provider Contact Name: **Dorothy Alther**

Provider Contact Phone: **760-746-8941**

Provider Contact Email: **dalther@calindian@org**

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: 760-872-1727

AAA Contact Phone: Marilyn Mann

AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo, Mono

Provider Contact Name: Dorothy Alther

Provider Contact Phone: 760-746-8941

Provider Contact Email: dalther@calindian@org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
9/24/15	Medicare Improvement for Elder Patients and Providers, Lone Pine Elders Bldg	Advance Health Care Directives and Power of Attorneys	Seniors	20	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman

AAA Contact Phone: 805-925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Central Coast Commission for Senior Citizens

County(ies): San Luis Obispo

Provider Contact Name: Not Provided

Provider Contact Phone: Not Provided

Provider Contact Email: Not Provided

Total Unduplicated Client Count for Quarter: 66

Total Cases Closed in Quarter: 38

Total Units of Service for Quarter (Unit=1 Hour): 1

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 6
65-74: 27
75-84: 22
85+: 11
Client Declined to Provide Information: 0
Total: 66

CLIENT GENDER

Male: 15
Female: 51
Client Declined to Provide Information: 0
Total: 66

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 8
Homebound: 0
Lives Alone: 4
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 0
Rural: 19
Greatest Economic Need (Minority): 0
Greatest Economic Need (Non-Minority): 22
Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 0

CLIENT RACE

Two or More Races: 0
Caucasian: 66
African American: 0
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 0
Client Declined to Provide Information: 0
Total: 66

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman

AAA Contact Phone: 805-925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Central Coast Commission for Senior Citizens

County(ies): San Luis Obispo

Provider Contact Name: Not Provided

Provider Contact Phone: Not Provided

Provider Contact Email: Not Provided

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	0	2	0
A2. Contracts/Warranties:	2	0	0	0
A3. Other Consumer/Finance:	5	0	4	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	13	1	6	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	2	0
E3. Other Housing:	7	0	3	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman

AAA Contact Phone: 805-925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Central Coast Commission for Senior Citizens

County(ies): San Luis Obispo

Provider Contact Name: Not Provided

Provider Contact Phone: Not Provided

Provider Contact Email: Not Provided

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	0	0	0
G3. Other Individual Rights:	2	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4	0	1	0
H2. Advance Health Care Directives (AHCD):	14	0	7	0
H3. Financial Powers of Attorney:	10	0	9	0
H4. Other Miscellaneous:	1	0	3	0

TOTAL CASES OPENED IN QUARTER: 66

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
1	37	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 0

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/7/15	SLO KVEC Radio	SLSP Services/Elder Abuse	Radio Audience	400	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff

AAA Contact Phone:

AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County

County(ies): Ventura

Provider Contact Name: Mike Williams

Provider Contact Phone:

Provider Contact Email: msw98488@aol.com

Total Unduplicated Client Count for Quarter: 299

Total Cases Closed in Quarter: 299

Total Units of Service for Quarter (Unit=1 Hour): 342

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	71
65-74:	112
75-84:	88
85+:	28
Client Declined to Provide Information:	0
Total:	299

CLIENT GENDER

Male:	170
Female:	129
Client Declined to Provide Information:	0
Total:	299

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	29
Homebound:	5
Lives Alone:	191
Institutionalized:	5
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	72
Rural:	55
Greatest Economic Need (Minority):	68
Greatest Economic Need (Non-Minority):	121
Greatest Economic Need (Minority Status Unknown):	12

CLIENT ETHNICITY

Hispanic/Latino:	81
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CLIENT RACE

Two or More Races:	4
Caucasian:	184
African American:	20
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	8
Cambodian:	1
Chinese:	4
Filipino:	11
Japanese:	6
Korean:	5
Laotian:	0
Vietnamese:	7
Guamanian:	0
Hawaiian:	14
Samoan:	4
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	12
Client Declined to Provide Information:	15
Total:	299

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff

AAA Contact Phone:

AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County

County(ies): Ventura

Provider Contact Name: Mike Williams

Provider Contact Phone:

Provider Contact Email: msw98488@aol.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:		0	0	0
A2. Contracts/Warranties:	15	15	0	0
A3. Other Consumer/Finance:	29	26	3	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	33	33	0	0
D2. Medicare:	25	25	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	29	28	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	4	4	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	29	29	0	0
F2. Supplemental Security Income (SSI):	27	27	0	0
F3. Pensions/Retiree Benefits:	14	12	2	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff

AAA Contact Phone:

AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County

County(ies): Ventura

Provider Contact Name: Mike Williams

Provider Contact Phone:

Provider Contact Email: msw98488@aol.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="12"/>	<input type="text" value="12"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="51"/>	<input type="text" value="51"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="29"/>	<input type="text" value="29"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="293"/>	<input type="text" value="6"/>	<input type="text" value="0"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/30/15	AAA	Estate Planning	HICAP	30	1.5
8/8/15	Filmore Centuer	Grand Opening	Caregivers, Seniors	30	5
8/26/15	FAST meeting	Explaining Grey Law	Professionals	20	2.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Anna Grigorian Haughey

AAA Contact Phone: 213-738-2629

AAA Contact Email: agrigorian@css.lacounty.gov

Provider Name: Bet Tzedek

County(ies): Los Angeles

Provider Contact Name: Sarah Jampol

Provider Contact Phone: 323-648-4711

Provider Contact Email: sjampol@bettzedk.org

Total Unduplicated Client Count for Quarter: 416

Total Cases Closed in Quarter: 130

Total Units of Service for Quarter (Unit=1 Hour): 1404

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	86
65-74:	147
75-84:	109
85+:	74
Client Declined to Provide Information:	0
Total:	416

CLIENT GENDER

Male:	149
Female:	266
Client Declined to Provide Information:	1
Total:	416

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	235
Homebound:	8
Lives Alone:	165
Institutionalized:	5
Suspected Victim of Elder Abuse/Exploitation:	50
Limited English:	108
Rural:	0
Greatest Economic Need (Minority):	27
Greatest Economic Need (Non-Minority):	51
Greatest Economic Need (Minority Status Unknown):	1

CLIENT ETHNICITY

Hispanic/Latino:	124
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CLIENT RACE

Two or More Races:	2
Caucasian:	263
African American:	66
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	9
Korean:	1
Laotian:	0
Vietnamese:	5
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	17
Race Unknown/Some Other Race:	50
Client Declined to Provide Information:	2
Total:	416

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Anna Grigorian Haughey

AAA Contact Phone: 213-738-2629

AAA Contact Email: agrigorian@css.lacounty.gov

Provider Name: Bet Tzedek

County(ies): Los Angeles

Provider Contact Name: Sarah Jampol

Provider Contact Phone: 323-648-4711

Provider Contact Email: sjampol@bettzedk.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	13	4	2	0
A2. Contracts/Warranties:	2	2	1	0
A3. Other Consumer/Finance:	3	2	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	5	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	0	0	0
C2. Conservatorship:	10	3	6	1
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	4	4	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	6	4	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	14	10	4	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	9	0	1
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	7	3	1	0
F2. Supplemental Security Income (SSI):	5	2	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	1	2	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Anna Grigorian Haughey

AAA Contact Phone: 213-738-2629

AAA Contact Email: agrigorian@css.lacounty.gov

Provider Name: Bet Tzedek

County(ies): Los Angeles

Provider Contact Name: Sarah Jampol

Provider Contact Phone: 323-648-4711

Provider Contact Email: sjampol@bettzedk.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	3	0	0
G3. Other Individual Rights:	11	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	33	23	7	0
H2. Advance Health Care Directives (AHCD):	19	5	12	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	9	10	0	0

TOTAL CASES OPENED IN QUARTER: 164

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
88	39	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1404

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legals Services

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales

Provider Contact Phone: 951-368-2540

Provider Contact Email: imorales@icls.org

Total Unduplicated Client Count for Quarter: 247

Total Cases Closed in Quarter: 261

Total Units of Service for Quarter (Unit=1 Hour): 1552

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	56
65-74:	96
75-84:	64
85+:	31
Client Declined to Provide Information:	0
Total:	247

CLIENT GENDER

Male:	72
Female:	175
Client Declined to Provide Information:	0
Total:	247

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	100
Homebound:	5
Lives Alone:	125
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	9
Limited English:	16
Rural:	15
Greatest Economic Need (Minority):	37
Greatest Economic Need (Non-Minority):	25
Greatest Economic Need (Minority Status Unknown):	1

CLIENT ETHNICITY

Hispanic/Latino:	62
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CLIENT RACE

Two or More Races:	16
Caucasian:	185
African American:	34
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	3
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	0
Total:	247

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legals Services

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales

Provider Contact Phone: 951-368-2540

Provider Contact Email: imorales@icls.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

37

20

4

5

A2. Contracts/Warranties:

16

11

3

0

A3. Other Consumer/Finance:

1

1

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

2

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

19

11

6

1

C2. Conservatorship:

0

4

0

0

C3. Other Family:

3

0

1

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

4

4

0

0

D2. Medicare:

2

1

0

0

D3. Other Health/Community Based Care:

3

1

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

59

46

13

4

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

18

9

5

0

E3. Other Housing:

6

6

3

2

INCOME MAINTENANCE

F1. Social Security:

1

1

0

0

F2. Supplemental Security Income (SSI):

3

3

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

2

1

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legals Services

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales

Provider Contact Phone: 951-368-2540

Provider Contact Email: imorales@icls.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	4	3	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	46	23	24	0
H2. Advance Health Care Directives (AHCD):	17	0	20	0
H3. Financial Powers of Attorney:	17	5	15	0
H4. Other Miscellaneous:	3	3	0	1

TOTAL CASES OPENED IN QUARTER: 264

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
154	94	13

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1527

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
8/1/15	Our Lady of Hope Church, San Bernardino	Presentation re ICLS Services	Seniors	25	3
8/4/15	California National Night Out Rialto	Community Fair	Seniors	600	1.5
8/8/15	Riverside Convention Center	Community Fair	Seniors & Disabled	2500	3.3
8/11/15	Mentone Senior Center 1331 Opal, Mentone	Presentation re ICLS Services & discussion on Advanced Health Care Directives	Seniors	50	3.7
8/15/15	Orange Show Fairgrounds San Bernardino	Community Fair	Seniors	750	0.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legals Services

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales

Provider Contact Phone: 951-368-2540

Provider Contact Email: imorales@icls.org

9/9/15	Rialto Senior Center Rialto, CA	Health & Wellness Expo Fair	Community	300	6.5
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 19

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 21

AAA Name:

AAA Contact Name: **Casey Roosa**

AAA Contact Phone: **909-891-3797**

AAA Contact Email: **casey.roosa@hss.sbcounty.g**

Provider Name: **Inland Counties Legals Services, Inc.**

County(ies): **Riverside**

Provider Contact Name: **Irene C. Morales**

Provider Contact Phone: **951-368-2540**

Provider Contact Email: **imorales@icls.org**

Total Unduplicated Client Count for Quarter: 149

Total Cases Closed in Quarter: 174

Total Units of Service for Quarter (Unit=1 Hour): 642

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	34
65-74:	54
75-84:	47
85+:	14
Client Declined to Provide Information:	0
Total:	149

CLIENT GENDER

Male:	61
Female:	88
Client Declined to Provide Information:	0
Total:	149

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	55
Homebound:	2
Lives Alone:	71
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	12
Rural:	74
Greatest Economic Need (Minority):	24
Greatest Economic Need (Non-Minority):	27
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	40
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CLIENT RACE

Two or More Races:	11
Caucasian:	105
African American:	17
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	1
Filipino:	2
Japanese:	2
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	0
Total:	149

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 21

AAA Name:

AAA Contact Name: **Casey Roosa**

AAA Contact Phone: **909-891-3797**

AAA Contact Email: **casey.roosa@hss.sbcounty.g**

Provider Name: **Inland Counties Legals Services, Inc.**

County(ies): **Riverside**

Provider Contact Name: **Irene C. Morales**

Provider Contact Phone: **951-368-2540**

Provider Contact Email: **imorales@icls.org**

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

11

13

2

0

A2. Contracts/Warranties:

12

12

2

3

A3. Other Consumer/Finance:

3

2

1

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

2

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

13

11

3

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

4

3

0

1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

8

5

1

0

D2. Medicare:

1

0

1

0

D3. Other Health/Community Based Care:

2

2

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

28

27

4

3

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

8

8

2

0

E3. Other Housing:

5

6

2

0

INCOME MAINTENANCE

F1. Social Security:

0

1

0

0

F2. Supplemental Security Income (SSI):

3

3

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

6

6

2

1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 21

AAA Name:

AAA Contact Name: Casey Roosa

AAA Contact Phone: 909-891-3797

AAA Contact Email: casey.roosa@hss.sbcounty.g

Provider Name: Inland Counties Legals Services, Inc.

County(ies): Riverside

Provider Contact Name: Irene C. Morales

Provider Contact Phone: 951-368-2540

Provider Contact Email: imorales@icls.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	0	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	32	15	11	0
H2. Advance Health Care Directives (AHCD):	10	2	8	0
H3. Financial Powers of Attorney:	7	3	4	0
H4. Other Miscellaneous:	3	1	0	0

TOTAL CASES OPENED IN QUARTER: 157

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
120	44	10

TOTAL ESTIMATED CASE WORK HOURS SPENT: 642

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: 714-480-6482

AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: 714-571-5244

Provider Contact Email: bwise@legal-aid.com

Total Unduplicated Client Count for Quarter: 668

Total Cases Closed in Quarter: 652

Total Units of Service for Quarter (Unit=1 Hour): 1715

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	213
65-74:	279
75-84:	136
85+:	40
Client Declined to Provide Information:	0
Total:	668

CLIENT GENDER

Male:	266
Female:	402
Client Declined to Provide Information:	0
Total:	668

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	452
Institutionalized:	13
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	111
Rural:	0
Greatest Economic Need (Minority):	175
Greatest Economic Need (Non-Minority):	110
Greatest Economic Need (Minority Status Unknown):	

CLIENT ETHNICITY

Hispanic/Latino:	103
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CLIENT RACE

Two or More Races:	13
Caucasian:	397
African American:	32
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	8
Filipino:	12
Japanese:	9
Korean:	15
Laotian:	0
Vietnamese:	42
Guamanian:	1
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	8
Race Unknown/Some Other Race:	126
Client Declined to Provide Information:	0
Total:	668

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: **Helen Grange**

AAA Contact Phone: **714-480-6482**

AAA Contact Email: **helen.grange@occr.ocgov.co**

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: **William Wise**

Provider Contact Phone: **714-571-5244**

Provider Contact Email: **bwise@legal-aid.com**

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	101	69	24	5
A2. Contracts/Warranties:	26	21	4	0
A3. Other Consumer/Finance:	12	9	1	0
EMPLOYMENT				
B1. Discrimination:	2	2	0	0
B2. Other Employment:	28	23	5	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	57	47	5	3
C2. Conservatorship:	17	12	1	4
C3. Other Family:	21	15	4	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	45	35	10	0
D2. Medicare:	16	11	5	0
D3. Other Health/Community Based Care:	35	28	6	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	133	113	13	4
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	15	12	2	1
E3. Other Housing:	15	15	0	0
INCOME MAINTENANCE				
F1. Social Security:	20	20	0	0
F2. Supplemental Security Income (SSI):	26	17	8	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	6	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: 714-480-6482

AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: 714-571-5244

Provider Contact Email: bwise@legal-aid.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	2	1	0
G2. Elder Abuse/Neglect/Exploitation:	3	2	3	0
G3. Other Individual Rights:	32	25	1	3

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	36	34	2	0
H2. Advance Health Care Directives (AHCD):	8	6	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	12	12	0	0

TOTAL CASES OPENED IN QUARTER: 668

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
536	95	21

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1670

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/25/15	Orange	Veteran's Fair	Veterans	10	5
8/22/15	Santa Ana	Resource Fair	Community	200	4
8/22/15	Buena Park	Super Senior Saturday	Seniors	100	5
9/12/15	Huntington Beach	Resource Fair	Seniors	200	6
9/16/15	Lake Forest	Seniors Resource Fair	Seniors	45	3
9/119/15	Garden Grove	Health Expo	Community	50	6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 29

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: 714-480-6482

AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: 714-571-5244

Provider Contact Email: bwise@legal-aid.com

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/21/15	Fountain Valley	Advanced Care Planning	Vietnamese Community	25	2
8/17/15	Santa Ana	Estate Planning	Community	31	2
8/28/15	Orange	Conservatorships	People with disabilities & families	25	4
9/3/15	Lake Forest	Long-Term Care	Nursing Home residents	2	2
9/1/15	Santa Ana	Health Care Coverage	Vietnamese Community	100	2
9/9/15	Costa Mesa	Radio Show: Legal Services for Seniors	Community	0	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 16

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858-505-6533*

AAA Contact Email: *marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Manoj Adhikari*

Provider Contact Phone: *760-439-2535*

Provider Contact Email: *madkikari@seniorlaw-sd.*

Total Unduplicated Client Count for Quarter: 959

Total Cases Closed in Quarter: 959

Total Units of Service for Quarter (Unit=1 Hour): 1072

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	198
65-74:	373
75-84:	284
85+:	104
Client Declined to Provide Information:	0
Total:	959

CLIENT GENDER

Male:	314
Female:	645
Client Declined to Provide Information:	0
Total:	959

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	622
Homebound:	2
Lives Alone:	643
Institutionalized:	9
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	43
Rural:	3
Greatest Economic Need (Minority):	185
Greatest Economic Need (Non-Minority):	393
Greatest Economic Need (Minority Status Unknown):	12

CLIENT ETHNICITY

Hispanic/Latino:	134
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CLIENT RACE

Two or More Races:	3
Caucasian:	685
African American:	60
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	1
Chinese:	7
Filipino:	14
Japanese:	5
Korean:	1
Laotian:	0
Vietnamese:	1
Guamanian:	3
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	8
Race Unknown/Some Other Race:	165
Client Declined to Provide Information:	0
Total:	959

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 23

AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll

AAA Contact Phone: 858-505-6533

AAA Contact Email: marilyn.driscoll@sdcountry.ca

Provider Name: Elder Law & Advocacy

County(ies): San Diego

Provider Contact Name: Manoj Adhikari

Provider Contact Phone: 760-439-2535

Provider Contact Email: madkikari@seniorlaw-sd.

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

61

59

2

0

A2. Contracts/Warranties:

67

60

7

0

A3. Other Consumer/Finance:

29

26

3

0

EMPLOYMENT

B1. Discrimination:

2

2

0

0

B2. Other Employment:

4

4

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

35

34

1

0

C2. Conservatorship:

10

9

1

0

C3. Other Family:

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

19

18

1

0

D2. Medicare:

14

14

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

125

120

5

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

46

44

2

0

E3. Other Housing:

57

51

6

0

INCOME MAINTENANCE

F1. Social Security:

21

21

0

0

F2. Supplemental Security Income (SSI):

9

9

0

0

F3. Pensions/Retiree Benefits:

9

8

1

0

F4. Other Income Maintenance:

9

9

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 23

AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll

AAA Contact Phone: 858-505-6533

AAA Contact Email: marilyn.driscoll@sdcountry.ca

Provider Name: Elder Law & Advocacy

County(ies): San Diego

Provider Contact Name: Manoj Adhikari

Provider Contact Phone: 760-439-2535

Provider Contact Email: madkikari@seniorlaw-sd.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	12	12	0	0
G3. Other Individual Rights:	151	148	3	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	212	176	36	0
H2. Advance Health Care Directives (AHCD):	12	7	5	0
H3. Financial Powers of Attorney:	36	22	14	0
H4. Other Miscellaneous:	19	19	0	0

TOTAL CASES OPENED IN QUARTER: 959

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
872	87	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1064

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/14/15	Lexington Senior Apartments	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60+	30	2.5
8/11/15	Center for the Blind	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60+	10	2.5
9/30/15	Lions Community Manor	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60+	40	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: **Gil Rebolgar**

AAA Contact Phone: **442-265-7033**

AAA Contact Email: **gilbertrebolgar@co.imperial.c**

Provider Name: **Elder Law & Advocacy**

County(ies): **Imperial**

Provider Contact Name: **Manoj Adhikari**

Provider Contact Phone: **760-439-2535**

Provider Contact Email: **madkikari@seniorlaw-sd.**

Total Unduplicated Client Count for Quarter: 38

Total Cases Closed in Quarter: 41

Total Units of Service for Quarter (Unit=1 Hour): 90

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	6
65-74:	21
75-84:	7
85+:	4
Client Declined to Provide Information:	0
Total:	38

CLIENT GENDER

Male:	15
Female:	23
Client Declined to Provide Information:	0
Total:	38

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	23
Homebound:	0
Lives Alone:	15
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	16
Rural:	37
Greatest Economic Need (Minority):	22
Greatest Economic Need (Non-Minority):	10
Greatest Economic Need (Minority Status Unknown):	1

CLIENT ETHNICITY

Hispanic/Latino:	21
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CLIENT RACE

Two or More Races:	0
Caucasian:	12
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	25
Client Declined to Provide Information:	0
Total:	38

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Gil Rebolgar

AAA Contact Phone: 442-265-7033

AAA Contact Email: gilbertrebolgar@co.imperial.c

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Manoj Adhikari

Provider Contact Phone: 760-439-2535

Provider Contact Email: madkikari@seniorlaw-sd.

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

2

2

0

0

A2. Contracts/Warranties:

6

3

3

0

A3. Other Consumer/Finance:

1

0

1

0

EMPLOYMENT

B1. Discrimination:

1

1

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

1

0

1

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

4

1

3

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

3

2

0

1

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

1

1

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

1

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Gil Rebollar

AAA Contact Phone: 442-265-7033

AAA Contact Email: gilbertrebollar@co.imperial.c

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Manoj Adhikari

Provider Contact Phone: 760-439-2535

Provider Contact Email: madkikari@seniorlaw-sd.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	0	1	1
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	10	0	10	0
H2. Advance Health Care Directives (AHCD):	2	0	2	0
H3. Financial Powers of Attorney:	3	0	3	0
H4. Other Miscellaneous:	1	4	0	0

TOTAL CASES OPENED IN QUARTER: 38

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
15	24	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 87

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/15/15	Imperial Valley Breakfast Rotary Club	ELA Senior legal services program, Caregiver program, Imperial Partners, HICAP	Seniors 60+	19	1.5
7/31/15	Adult Center	Estate planning, Wills	Seniors 60+	10	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles

Provider Contact Name: Sarah Jampol

Provider Contact Phone: 323-648-4711

Provider Contact Email: sjampol@betzedek.org

Total Unduplicated Client Count for Quarter: 1120

Total Cases Closed in Quarter: 176

Total Units of Service for Quarter (Unit=1 Hour): 2268

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	157
65-74:	293
75-84:	346
85+:	324
Client Declined to Provide Information:	0
Total:	1120

CLIENT GENDER

Male:	401
Female:	716
Client Declined to Provide Information:	3
Total:	1120

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	480
Homebound:	34
Lives Alone:	388
Institutionalized:	11
Suspected Victim of Elder Abuse/Exploitation:	33
Limited English:	249
Rural:	0
Greatest Economic Need (Minority):	67
Greatest Economic Need (Non-Minority):	180
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	194
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CLIENT RACE

Two or More Races:	8
Caucasian:	826
African American:	171
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	10
Japanese:	0
Korean:	3
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	14
Race Unknown/Some Other Race:	86
Client Declined to Provide Information:	2
Total:	1120

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles

Provider Contact Name: Sarah Jampol

Provider Contact Phone: 323-648-4711

Provider Contact Email: sjampol@betzedek.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

9

5

6

0

A2. Contracts/Warranties:

4

2

1

0

A3. Other Consumer/Finance:

13

3

2

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

14

5

9

4

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

2

1

0

0

C2. Conservatorship:

2

1

10

0

C3. Other Family:

1

0

1

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

7

6

3

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

6

1

1

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

22

9

3

1

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

15

7

7

1

E3. Other Housing:

3

3

0

0

INCOME MAINTENANCE

F1. Social Security:

11

5

3

0

F2. Supplemental Security Income (SSI):

16

11

4

2

F3. Pensions/Retiree Benefits:

1

1

0

0

F4. Other Income Maintenance:

2

0

1

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles

Provider Contact Name: Sarah Jampol

Provider Contact Phone: 323-648-4711

Provider Contact Email: sjampol@betzedek.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	4	3	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	5	0	0
G3. Other Individual Rights:	16	1	0	7

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	30	10	6	0
H2. Advance Health Care Directives (AHCD):	16	6	9	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	10	9	1	0

TOTAL CASES OPENED IN QUARTER: 214

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
94	67	15

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2264

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/14/15	[Pro Bono] ID theft presentation by Munger Tolles pro bono	Community Legal Education, BTL		48	0
9/23/15	Presentation at San Pedro senior center with Dept of Consumer and Business Affairs on advance planning.	Community Legal Education, BTL		90	1
7/15/15	Presentation for consumers in Prague	Community Legal Education, BTL		25	0.3
9/24/15	consumers in West Hollywood issues.	Community Legal Education, BTL		6	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles

Provider Contact Name: Sarah Jampol

Provider Contact Phone: 323-648-4711

Provider Contact Email: sjampol@betzedek.org

9/25/15	Training for law students on assisting clients with SSI issues.	Community Legal Education, BTL	16	2
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Michelle Dolby

AAA Contact Phone: 707-995-4660

AAA Contact Email: mdolby@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: Angelica Milan

Provider Contact Phone: 707-513-1023

Provider Contact Email: amillan@lsnc.net

Total Unduplicated Client Count for Quarter: 76

Total Cases Closed in Quarter: 84

Total Units of Service for Quarter (Unit=1 Hour): 343

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	20
65-74:	40
75-84:	11
85+:	5
Client Declined to Provide Information:	0
Total:	76

CLIENT GENDER

Male:	38
Female:	38
Client Declined to Provide Information:	0
Total:	76

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	64
Homebound:	0
Lives Alone:	49
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	10
Limited English:	2
Rural:	76
Greatest Economic Need (Minority):	7
Greatest Economic Need (Non-Minority):	45
Greatest Economic Need (Minority Status Unknown):	9

CLIENT ETHNICITY

Hispanic/Latino:	4
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CLIENT RACE

Two or More Races:	5
Caucasian:	55
African American:	2
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	8
Client Declined to Provide Information:	5
Total:	76

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Michelle Dolby

AAA Contact Phone: 707-995-4660

AAA Contact Email: mdolby@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: Angelica Milan

Provider Contact Phone: 707-513-1023

Provider Contact Email: amillan@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	1	1	0	1
A3. Other Consumer/Finance:	10	9	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	2	2	0	0
C3. Other Family:	1	1	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	5	1	1
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	2	2	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	33	25	4	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	3	4	1	0
E3. Other Housing:	8	5	1	0
INCOME MAINTENANCE				
F1. Social Security:	3	4	0	1
F2. Supplemental Security Income (SSI):	3	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Michelle Dolby

AAA Contact Phone: 707-995-4660

AAA Contact Email: mdolby@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: Angelica Milan

Provider Contact Phone: 707-513-1023

Provider Contact Email: amillan@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	1	0	0
G3. Other Individual Rights:	4	1	3	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	3	0	0
H3. Financial Powers of Attorney:	2	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 80

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
67	13	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 336

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/28/15	Clearlake Oaks	Presentation to Senior Community about Identity Theft	Seniors, et al	10	3
9/22/15	Clearlake Oaks	Presentation to Senior Community about recent Supreme Court Decisions and how they affect Housing Rights, Public Benefits, Healthcare and Civil Rights	Seniors, et al	10	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 7

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Rhiannon Coxon

AAA Contact Phone: 707-565-5956

AAA Contact Email: rcoxon@schsd.org

Provider Name: Legal Services of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707-542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

Total Unduplicated Client Count for Quarter: 74

Total Cases Closed in Quarter: 46

Total Units of Service for Quarter (Unit=1 Hour): 352

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	32
65-74:	24
75-84:	10
85+:	4
Client Declined to Provide Information:	4
Total:	74

CLIENT GENDER

Male:	21
Female:	53
Client Declined to Provide Information:	0
Total:	74

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	16
Homebound:	3
Lives Alone:	28
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	12
Limited English:	2
Rural:	7
Greatest Economic Need (Minority):	9
Greatest Economic Need (Non-Minority):	31
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	7
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CLIENT RACE

Two or More Races:	2
Caucasian:	67
African American:	3
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	1
Total:	74

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Rhiannon Coxon

AAA Contact Phone: 707-565-5956

AAA Contact Email: rcoxon@schsd.org

Provider Name: Legal Services of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707-542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

3

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

6

2

0

2

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

27

8

4

6

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

1

0

0

0

E3. Other Housing:

3

2

0

2

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Rhiannon Coxon

AAA Contact Phone: 707-565-5956

AAA Contact Email: rcoxon@schsd.org

Provider Name: Legal Services of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707-542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	33	16	1	3
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 74

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
28	5	13

TOTAL ESTIMATED CASE WORK HOURS SPENT: 312

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
8/24/15	Petaluma People Svcs	ED Presentation, Distribute Flyers	Seniors	400	4
9/3/15	A.P.S. / Santa Rosa	Outreach Meeting	Caseworkers/Seniors	10	3
9/9/15	Vintage House	Presentation to ED	Senior Center Staff	5	4
9/14/15	Guerneville Sr. Ctr	Presentation to ED	Senior Center Staff	5	4
8/14/	APS	Advanced Directives Training	Collab Partners	20	8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 23

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
8/5/15	Legal Aid	Expungement Workshop	Low Income Persons	2	2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Rhiannon Coxon

AAA Contact Phone: 707-565-5956

AAA Contact Email: rcoxon@schsd.org

Provider Name: Legal Services of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707-542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

9/1/15	Legal Aid	Drivers License Retrieval Clinic	Low Income Persons	1	2
8/7/15	Santa Rosa	Advance Directives Workshop	Collab Partners	20	8
9/16/15	C.A.N.H.R./SF	Elder Abuse Workshop	APS Staff and pro bono attorneys	30	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 17

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid of Napa

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@legalaidnapa

Total Unduplicated Client Count for Quarter: 48

Total Cases Closed in Quarter: 112

Total Units of Service for Quarter (Unit=1 Hour): 199

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	8
65-74:	20
75-84:	12
85+:	8
Client Declined to Provide Information:	0
Total:	48

CLIENT GENDER

Male:	23
Female:	25
Client Declined to Provide Information:	0
Total:	48

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	13
Homebound:	1
Lives Alone:	25
Institutionalized:	10
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	18
Rural:	0
Greatest Economic Need (Minority):	15
Greatest Economic Need (Non-Minority):	17
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	17
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CLIENT RACE

Two or More Races:	0
Caucasian:	43
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	48

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid of Napa

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@legalaidnapa

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	3	7	7	0
A2. Contracts/Warranties:	0	2	1	0
A3. Other Consumer/Finance:	5	6	3	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	3	2	0
C2. Conservatorship:	0	1		0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	1	0
D3. Other Health/Community Based Care:	0	1	2	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	2	9	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	4	0	0
E3. Other Housing:	1	2	1	0
INCOME MAINTENANCE				
F1. Social Security:	1	2	0	0
F2. Supplemental Security Income (SSI):	0		0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid of Napa

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@legalaidnapa

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	2	1	1
G3. Other Individual Rights:	1	0	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	12	14	9	0
H2. Advance Health Care Directives (AHCD):	19	4	16	0
H3. Financial Powers of Attorney:	1	0	3	0
H4. Other Miscellaneous:	0	3	1	0

TOTAL CASES OPENED IN QUARTER: 48

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
62	49	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 191

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
08/23/15	St. John's Catholic Church Hall	Latino Elder Resource	Latino Seniors	65	8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Robert Stalker / Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: bstaker@lsnc.net / a gree

Total Unduplicated Client Count for Quarter: 115

Total Cases Closed in Quarter: 142

Total Units of Service for Quarter (Unit=1 Hour): 819

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 49
65-74: 44
75-84: 17
85+: 5
Client Declined to Provide Information: 0
Total: 115

CLIENT GENDER

Male: 44
Female: 71
Client Declined to Provide Information: 0
Total: 115

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 73
Homebound: 9
Lives Alone: 34
Institutionalized: 2
Suspected Victim of Elder Abuse/Exploitation: 1
Limited English: 5
Rural: 1
Greatest Economic Need (Minority): 42
Greatest Economic Need (Non-Minority): 21
Greatest Economic Need (Minority Status Unknown): 2

CLIENT ETHNICITY

Hispanic/Latino: 8

CLIENT RACE

Two or More Races: 44
Caucasian: 48
African American: 2
Native American/Native Alaskan: 1
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 1
Chinese: 5
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 1
Samoan: 0
Other Asian/Pacific Islander: 2
Race Unknown/Some Other Race: 8
Client Declined to Provide Information: 3
Total: 115

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Robert Stalker / Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: bstaker@lsnc.net / a gree

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	7	7	1	1
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	7	6	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	0	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	4	3	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	2	2	1
D2. Medicare:	2	2	0	1
D3. Other Health/Community Based Care:	7	5	3	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	58	48	16	10
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	5	3	2
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	0	0	0
F2. Supplemental Security Income (SSI):	3	5	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	7	5	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Robert Stalker / Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: bstaker@lsnc.net / a gree

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	1	0	0
H2. Advance Health Care Directives (AHCD):	2	2	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	2	0	0

TOTAL CASES OPENED IN QUARTER: 115

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
96	30	16

TOTAL ESTIMATED CASE WORK HOURS SPENT: 721

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
07/01/15	Vallejo	Prep and Outreach clinic at Florence Deouglas Seneior Center	Seniors	2	3
7/21/15	Vacaville	Clinic at Vacaville Library- prep, travel & outreach	Seniors	3	4
7/28/15	Rio Vista	Clinic at Rio Vista Library- prep, travel & outreach	Seniors	2	4
8/5/15	Vallejo	Prep and Outreach clinic at Florence Deouglas Senior Center	Seniors	2	3
8/11/15	Suisun	Clinic at Suisun Public Library- prep, travel & outreach	Seniors	2	2
8/18/15	Vallejo	Homeless Encampment Site Visit	Homeless Seniors	5	1
9/2/15	Vallejo	Prep and Outreach clinic at Florence Deouglas Senior Center	Seniors	6	3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Robert Stalker / Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: bstaker@lsnc.net / a gree

9/22/15	Vallejo	Outreach Clinic at the Centro - prep travel	Seniors	5	3
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 23

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/17/15	Solano County	Senior Legal Task Force Meeting Training	Senior Advocates	30	6
7/20/15	Solano County	Affordable Housing Committee - prep, meeting, & travel	Senior Coalition	20	5
8/3/15	Solano County	Executive Committee Meeting - prep, meeting & travel	Senior Coalition	10	5
8/7/15	Solano County	Senior Housing Task Force Meeting Training	Senior Advocates	30	7
9/3/15	Solano County	Affordable Housing Committee - prep, meeting, & travel	Senior Coalition	20	4
8/17/15	Solano County	VetCon Outreach - prep and travel	Senior Vets	15	8
9/4/15	Solano County	Leg Committee - prep, meeting & travel	Senior Coalition	20	5
9/10/15	Solano County	Outreach Sub-Committee - prep, meeting & travel	Senior Advocates	10	4
9/10/15	Solano County	Senior Affordability Presentation	Senior Advocates	10	3
9/11/15	Solano County	Overcoming legal barriers to reintegration - prep, meeting & travel	Reentry	20	3
9/16/15	Solano County	CANHR Elder Abuse training - meeting & travel	Senior Advocates	40	4
9/28/15	Solano County	Executive Committee Meeting - prep, meeting & travel	Senior Coalition	10	4
9/30/15	Solano County	One Justice Outreach - prep, meeting & travel	Solano Residents	60	5
Weekly	Solano County	Informational Clinic on Answering Unlawful	Solano Residents	12	12
Weekly	"	"	"		
Weekly				0	0
Weekly				0	0
Weekly				0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Robert Stalker / Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: bstaker@lsnc.net / a gree

Weekly				0	0
Weekly				0	0
"	"	"		0	0
"	"	"		0	0
	"			0	0
"	"			0	0
"	"			0	0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 25

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 75

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: 530-642-4833

AAA Contact Email: yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado

Provider Contact Name: Diana Steele

Provider Contact Phone: 530-621-6154

Provider Contact Email: diana.steele@edcgov.us

Total Unduplicated Client Count for Quarter: 693

Total Cases Closed in Quarter: 1324

Total Units of Service for Quarter (Unit=1 Hour): 1724

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 106
65-74: 308
75-84: 194
85+: 63
Client Declined to Provide Information: 22
Total: 693

CLIENT GENDER

Male: 279
Female: 414
Client Declined to Provide Information: 0
Total: 693

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 48
Homebound: 1
Lives Alone: 24
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 17
Limited English: 2
Rural: 692
Greatest Economic Need (Minority): 2
Greatest Economic Need (Non-Minority): 248
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 15

CLIENT RACE

Two or More Races: 0
Caucasian: 667
African American: 3
Native American/Native Alaskan: 1
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 2
Filipino: 2
Japanese: 2
Korean: 2
Laotian: 0
Vietnamese: 1
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 11
Client Declined to Provide Information: 2
Total: 693

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: 530-642-4833

AAA Contact Email: yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado

Provider Contact Name: Diana Steele

Provider Contact Phone: 530-621-6154

Provider Contact Email: diana.steele@edcgov.us

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	4	3	1	0	
A2. Contracts/Warranties:	5	2	4	0	
A3. Other Consumer/Finance:	186	186	0	0	
EMPLOYMENT					
B1. Discrimination:	1	1	0	0	
B2. Other Employment:	1	1	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	6	6	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	8	7	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	10	10	0	0	
D2. Medicare:	1	0	0	0	
D3. Other Health/Community Based Care:	1	1	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	36	27	5	2	
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	24	12	15	0	
E3. Other Housing:	18	17	1	0	
INCOME MAINTENANCE					
F1. Social Security:	1	1	0	0	
F2. Supplemental Security Income (SSI):	0	0	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	6	5	1	0	

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: 530-642-4833

AAA Contact Email: yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado

Provider Contact Name: Diana Steele

Provider Contact Phone: 530-621-6154

Provider Contact Email: diana.steele@edcgov.us

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	23	17	2	0
G3. Other Individual Rights:	6	6	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	302	160	257	0
H2. Advance Health Care Directives (AHCD):	203	83	201	0
H3. Financial Powers of Attorney:	210	83	207	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 1052

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
628	694	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1718

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/29/15	Placerville Senior Center	Senior Legal Services	Seniors	41	3
9/14/15	Cameron Park Community Center	Special Rights for Seniors	Seniors	60	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209-525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor V Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: 209-577-3814

Provider Contact Email: seniorsjoyce@gmail.com

Total Unduplicated Client Count for Quarter: 228

Total Cases Closed in Quarter: 131

Total Units of Service for Quarter (Unit=1 Hour): 736

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	43
65-74:	94
75-84:	60
85+:	31
Client Declined to Provide Information:	0
Total:	228

CLIENT GENDER

Male:	77
Female:	151
Client Declined to Provide Information:	0
Total:	228

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	17
Homebound:	5
Lives Alone:	71
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	52
Limited English:	6
Rural:	0
Greatest Economic Need (Minority):	8
Greatest Economic Need (Non-Minority):	64
Greatest Economic Need (Minority Status Unknown):	5

CLIENT ETHNICITY

Hispanic/Latino:	46
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CLIENT RACE

Two or More Races:	0
Caucasian:	205
African American:	12
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	3
Total:	228

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209-525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor V Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: 209-577-3814

Provider Contact Email: seniorsjoyce@gmail.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	1	0	0
A2. Contracts/Warranties:	12	7	10	0
A3. Other Consumer/Finance:	18	6	7	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	6	3	0	0
C3. Other Family:	1	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	1	0	0
D2. Medicare:	3	0	1	0
D3. Other Health/Community Based Care:	2	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	17	14	4	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	7	2	1	0
E3. Other Housing:	7	4	1	0
INCOME MAINTENANCE				
F1. Social Security:	4	2	2	0
F2. Supplemental Security Income (SSI):	0	1	0	1
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	3	2	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209-525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor V Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: 209-577-3814

Provider Contact Email: seniorsjoyce@gmail.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	42	8	2	1
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	44	9	5	2
H2. Advance Health Care Directives (AHCD):	2	2	0	0
H3. Financial Powers of Attorney:	16	7	4	1
H4. Other Miscellaneous:	35	12	6	1

TOTAL CASES OPENED IN QUARTER: 228

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
82	43	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 728

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
8/8/15	Standiford Place	Scams	Seniors	25	2
8/21/15	Neuropathy Support Group	Scams, POA	General Public	40	2
9/29/19	Standiford Place	POA	Seniors	35	2
8/5/15	Mancini Ctr	STOAAC Meeting	Senior Srv Providers	20	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Michael Neham

Provider Contact Phone: 209-723-5466

Provider Contact Email: mneham@centralcallegal.

Total Unduplicated Client Count for Quarter: 73

Total Cases Closed in Quarter: 78

Total Units of Service for Quarter (Unit=1 Hour): 531

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	16
65-74:	30
75-84:	17
85+:	10
Client Declined to Provide Information:	0
Total:	73

CLIENT GENDER

Male:	36
Female:	37
Client Declined to Provide Information:	0
Total:	73

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	31
Homebound:	0
Lives Alone:	38
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	6
Rural:	1
Greatest Economic Need (Minority):	22
Greatest Economic Need (Non-Minority):	21
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	15
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CLIENT RACE

Two or More Races:	0
Caucasian:	43
African American:	14
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	12
Client Declined to Provide Information:	0
Total:	73

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Michael Neham

Provider Contact Phone: 209-723-5466

Provider Contact Email: mneham@centralcallegal.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	3	5	0	0
A2. Contracts/Warranties:	3	0	0	0
A3. Other Consumer/Finance:	1	3	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	2	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	22	17	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	0	4	3
E3. Other Housing:	4	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	1
F2. Supplemental Security Income (SSI):	3	4	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Michael Neham

Provider Contact Phone: 209-723-5466

Provider Contact Email: mneham@centralcallegal.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	0	0	3
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	17	7	11	0
H2. Advance Health Care Directives (AHCD):	14	2	5	0
H3. Financial Powers of Attorney:	15	2	4	0
H4. Other Miscellaneous:	1	0	0	0

TOTAL CASES OPENED IN QUARTER: 93

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
45	26	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 524

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
9/25/15	Los Banos Community Center, Los Banos	Salute to Seniors Fair (vendor booth w/HICAP)	Los Banos Seniors	200	5
9/25/15	American Legion Hall, Merced	Merced Homeless Connect (volunteer booth)	Low-income housing/food-insecure seniors	300	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 7

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: 831-796-3530

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831-899-0492

Provider Contact Email: kellie@lssmc.net

Total Unduplicated Client Count for Quarter: 587

Total Cases Closed in Quarter: 522

Total Units of Service for Quarter (Unit=1 Hour): 1935

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	133
65-74:	242
75-84:	151
85+:	61
Client Declined to Provide Information:	0
Total:	587

CLIENT GENDER

Male:	216
Female:	371
Client Declined to Provide Information:	0
Total:	587

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	29
Homebound:	0
Lives Alone:	113
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	14
Limited English:	70
Rural:	328
Greatest Economic Need (Minority):	320
Greatest Economic Need (Non-Minority):	100
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	124
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CLIENT RACE

Two or More Races:	0
Caucasian:	524
African American:	25
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	3
Cambodian:	0
Chinese:	2
Filipino:	8
Japanese:	10
Korean:	4
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	2
Total:	587

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: 831-796-3530

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831-899-0492

Provider Contact Email: kellie@lssmc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

4

7

2

1

A2. Contracts/Warranties:

27

0

13

1

A3. Other Consumer/Finance:

113

23

21

4

EMPLOYMENT

B1. Discrimination:

2

0

1

0

B2. Other Employment:

7

3

3

1

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

21

6

8

8

C2. Conservatorship:

1

0

0

1

C3. Other Family:

26

9

9

1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

6

3

2

0

D2. Medicare:

11

1

8

1

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

83

20

26

4

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

24

13

7

7

E3. Other Housing:

28

15

12

0

INCOME MAINTENANCE

F1. Social Security:

23

11

5

3

F2. Supplemental Security Income (SSI):

17

6

9

0

F3. Pensions/Retiree Benefits:

8

0

0

0

F4. Other Income Maintenance:

3

2

6

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: 831-796-3530

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831-899-0492

Provider Contact Email: kellie@lssmc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	14	6	6	0
G3. Other Individual Rights:	15	9	20	1

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	113	38	60	0
H2. Advance Health Care Directives (AHCD):	40	0	40	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	14	44	0

TOTAL CASES OPENED IN QUARTER: 587

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
187	302	33

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1870

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
9/4/15	Monterey County Fairgrounds	Senior Day at the Fair	Monterey County Seniors	300	20
9/20/15	King City Fairgrounds	King City Golden Jubilee	Monterey County Rural Seniors	300	12
9/10/15	Pacific Meadows	community presentation	Monterey County Seniors	120	5
8/12/15	Villa Serra – Salinas	Health Fair	Monterey County Seniors	20	5
8/24/15	Peninsula Farmer's Markets		County Seniors	100	4
9/16/15	City of Seaside CDAC Meeting	General outreach	County Seniors	20	2
7/1/15	Soledad City Council	General outreach	City of Soledad Seniors	25	1
7/14/15	Greenfield City	General outreach	County Seniors	25	1
9/13/15	Peninsula Farmer's Market	General outreach	County Seniors	80	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 32

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Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831-899-0492

Provider Contact Email: kellie@lssmc.net

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 50

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
9/5/2015	San Francisco Alta Bates Hospital	Elder Abuse	DA/APS Workers	100	10
8/1/15		General Legal/Elder Abuse	Private Attorneys	25	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 15

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661-868-0938

AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661-334-4669

Provider Contact Email: dmelton@gbla.org

Total Unduplicated Client Count for Quarter: 67

Total Cases Closed in Quarter: 78

Total Units of Service for Quarter (Unit=1 Hour): 1009

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	25
65-74:	27
75-84:	11
85+:	4
Client Declined to Provide Information:	0
Total:	67

CLIENT GENDER

Male:	39
Female:	28
Client Declined to Provide Information:	0
Total:	67

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	26
Homebound:	0
Lives Alone:	30
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	15
Rural:	24
Greatest Economic Need (Minority):	31
Greatest Economic Need (Non-Minority):	12
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	31
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CLIENT RACE

Two or More Races:	0
Caucasian:	56
African American:	7
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	67

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661-868-0938

AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661-334-4669

Provider Contact Email: dmelton@gbia.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	11	8	0	0
A2. Contracts/Warranties:	3	5	0	0
A3. Other Consumer/Finance:	1	2	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	1
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	17	10	3	4
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	3	3	1	1
E3. Other Housing:	9	11	1	0
INCOME MAINTENANCE				
F1. Social Security:	10	9	0	0
F2. Supplemental Security Income (SSI):	3	2	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 33

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AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661-334-4669

Provider Contact Email: dmelton@gbia.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	3	0	3
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	2	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	4	2	0	0
H4. Other Miscellaneous:	0	0	1	0

TOTAL CASES OPENED IN QUARTER: 67

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
60	9	9

TOTAL ESTIMATED CASE WORK HOURS SPENT: 993

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/21/15	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Resource Center.	Kern County Senior Population	7	7.5
8/6/15	Arvin/Lamont, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures at the South Valley Neighborhood Partnership Arvin/Lamont/Weedpatch Collaborative Meeting.	Other Service Providers of Kern County's Senior Population	50	3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 1

PSA: 33

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AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661-334-4669

Provider Contact Email: dmelton@gbla.org

8/13/15	Mojave, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at East Kern Collaborative Meeting in Mojave, CA	Other Service Providers of Kern County's Senior Population	10	3.5
8/27/15	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Kern County Veterans Collaborative	Other Service Providers of Kern County's Senior Population	75	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 16

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0